

# Computer Networks

## X\_400487

### Lecture 9

### Chapter 7: The Application Layer

Q: Latency and packet loss on the Internet today?

Packet loss < 0.4% in most cases,  
latency below 50ms in most cases\*



**Lecturer: Jesse Donkervliet**

with slides from Lin Wang



# Online Games

A challenge for computer networks: real-time interactive systems

# UDP or TCP? What is best for your app?

Discussed in class through a series of comparison videos available as part of a blog post at [https://gafferongames.com/post/deterministic\\_lockstep/](https://gafferongames.com/post/deterministic_lockstep/). The entire blog is highly recommended reading.



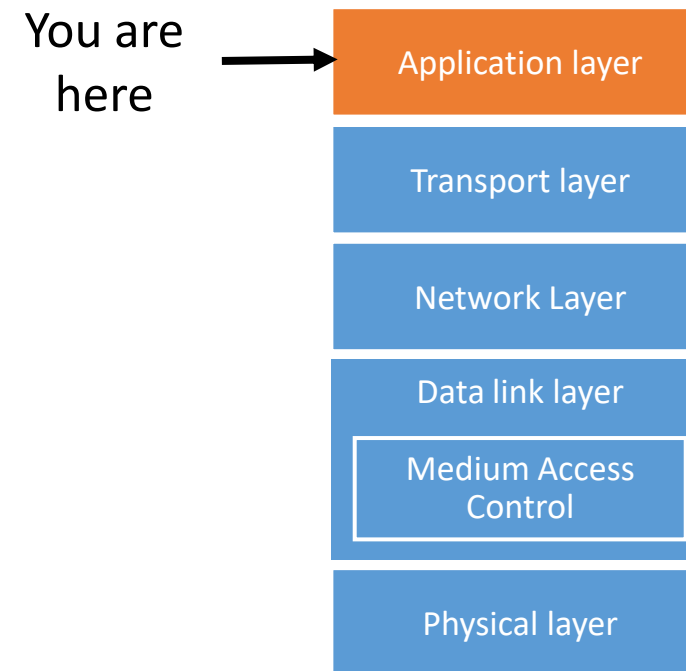
# Milestone reached!

Creating large-scale distributed systems is difficult!

We can now **start** building applications and systems that communicate over a network!

Advanced courses unlocked:

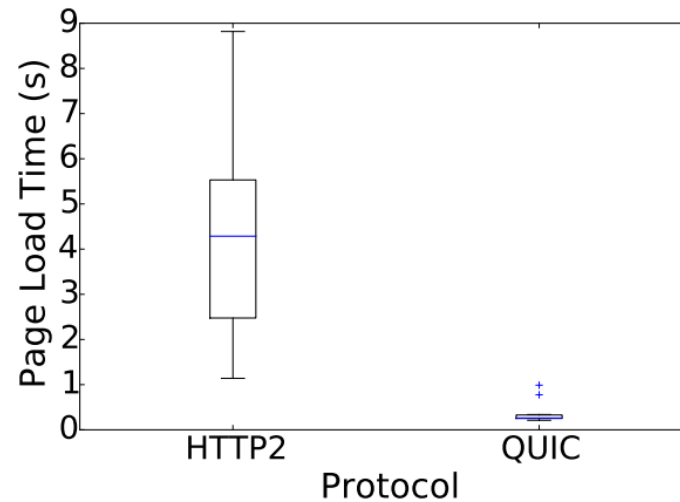
1. Advanced Systems Programming
2. Advanced Computer Networks
3. Distributed systems  
(also requires Computer Organization and Operating Systems)



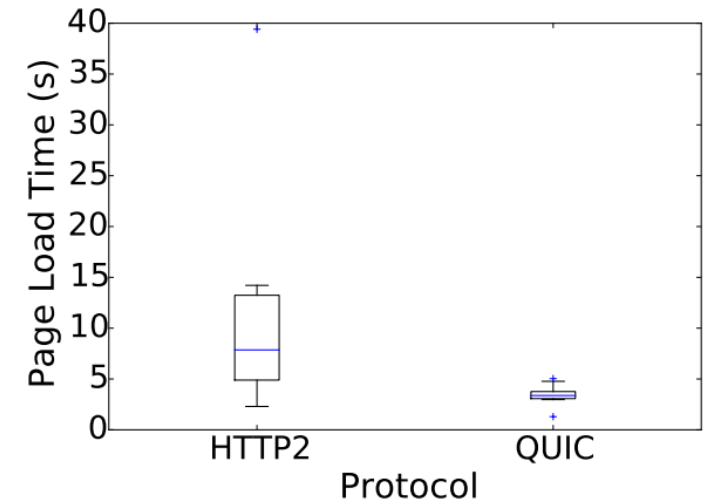
# Now we can finally build applications and no longer worry about networking!

## Or so we thought!

SSH    IMAP    FTP  
...  
RPC    MQTT    SMTP  
XMPP    HTTP    QUIC



(a) High Loss, Low Delay



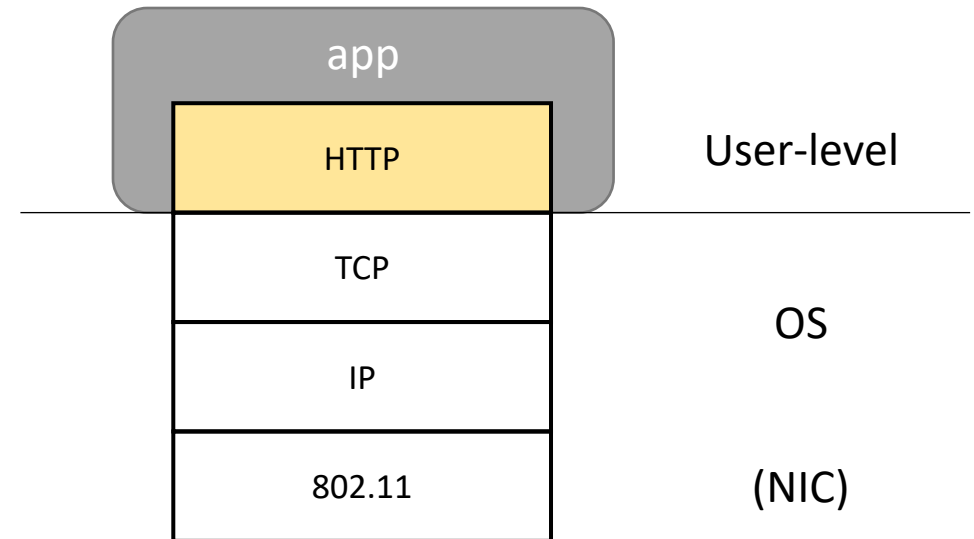
(b) High Loss, High Delay



# Where The Application Layer Sits

Application layer protocols are often part of an “app”

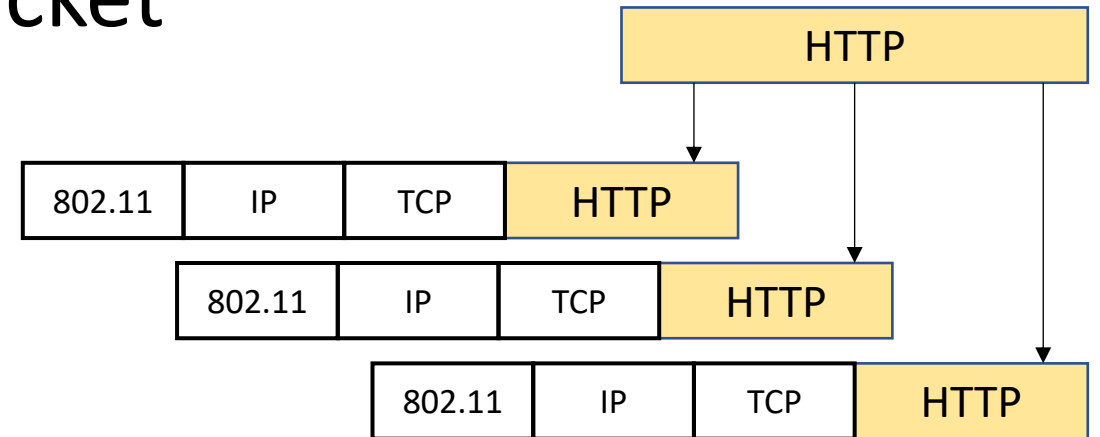
But they don't need a GUI, e.g., DNS



# Application Layer Messages

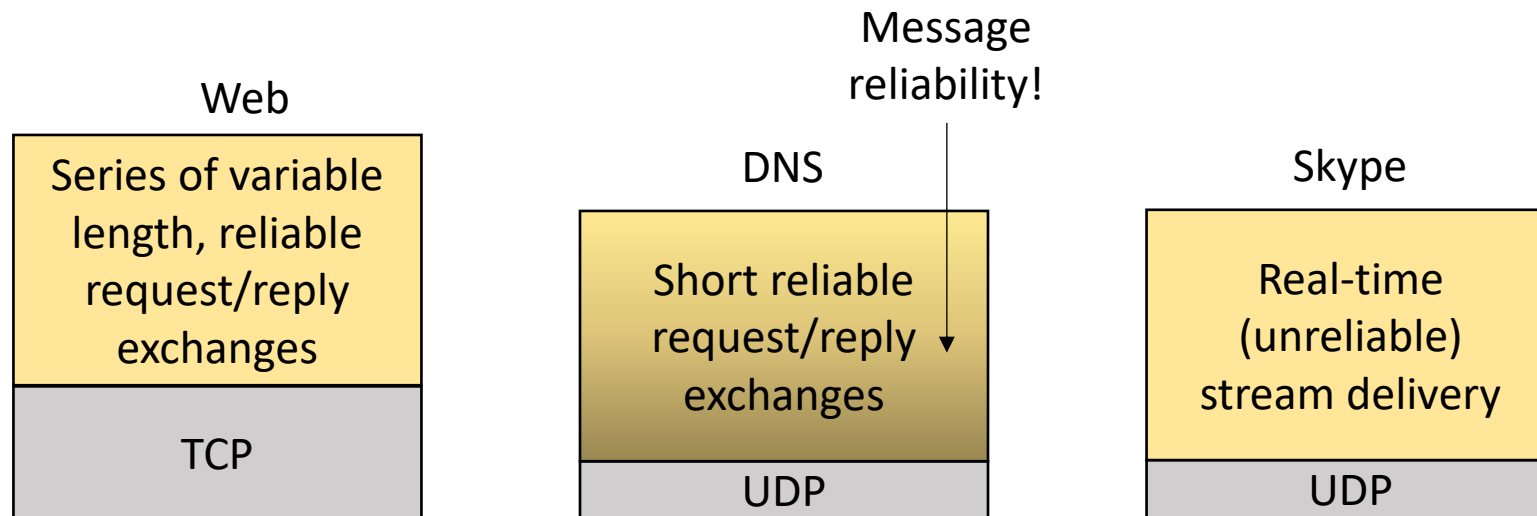
Application layer messages are often split over multiple packets

Or may be aggregated in a packet



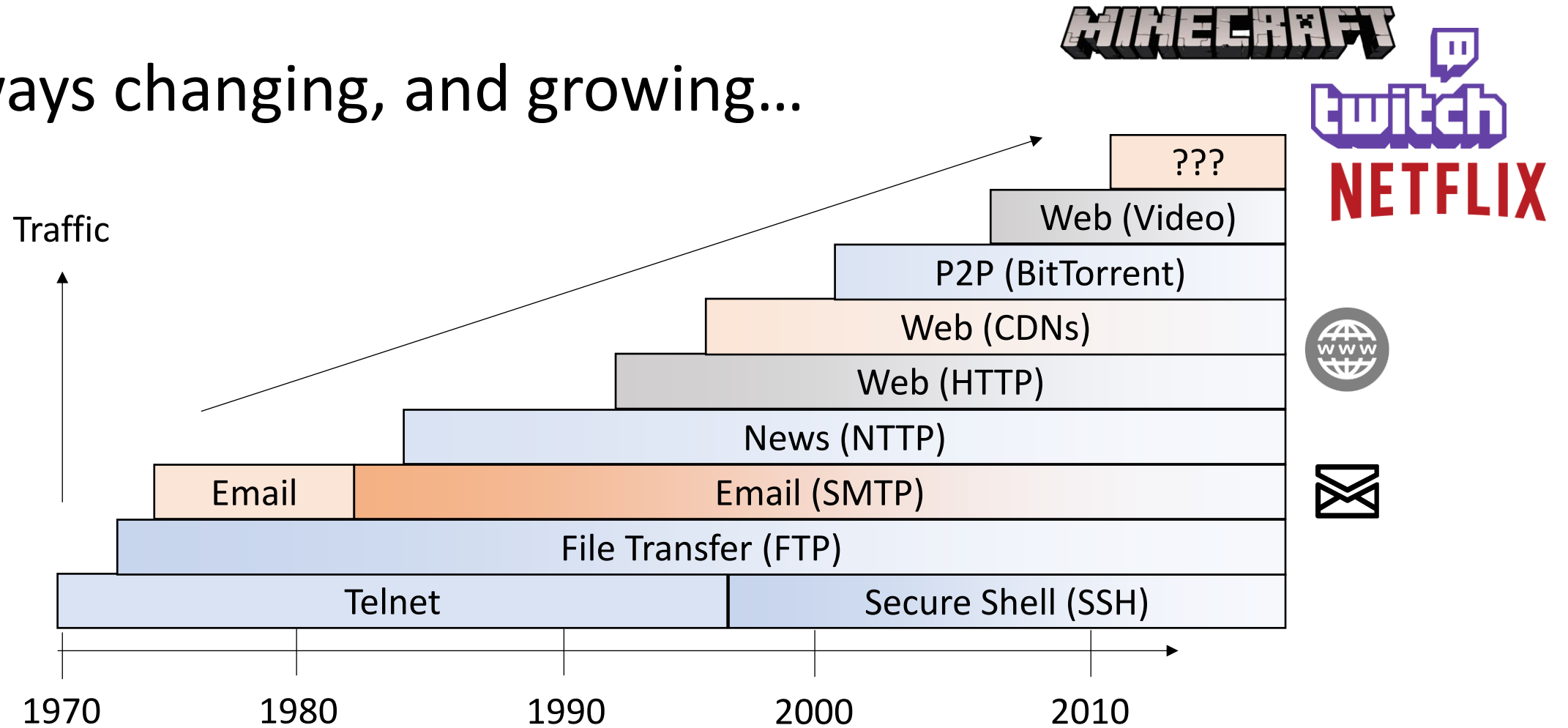
# Application Communication Needs

Vary widely with app; must build on Transport services



# Evolution of Internet Applications

Always changing, and growing...



# Every minute:

1. 241M emails sent
2. 6.3M Zoom meeting minutes
3. 649k hours video viewed on YouTube
4. 10.4M viewing minutes on Instagram
5. 34k Slack Messages
6. ...



Created by: eDiscovery Today & LTMG

# Application Layer Topics

- 1. Domain Name System (DNS)**
2. Email
3. Web (HTTP, Web caching/proxy)
4. Multimedia applications

# Domain Name System

# Domain Name System

An application used  
by the network itself!

Machines on the internet are identified by their ***IP address***

These addresses are difficult for humans to remember!

Q: Can you think of another disadvantage?

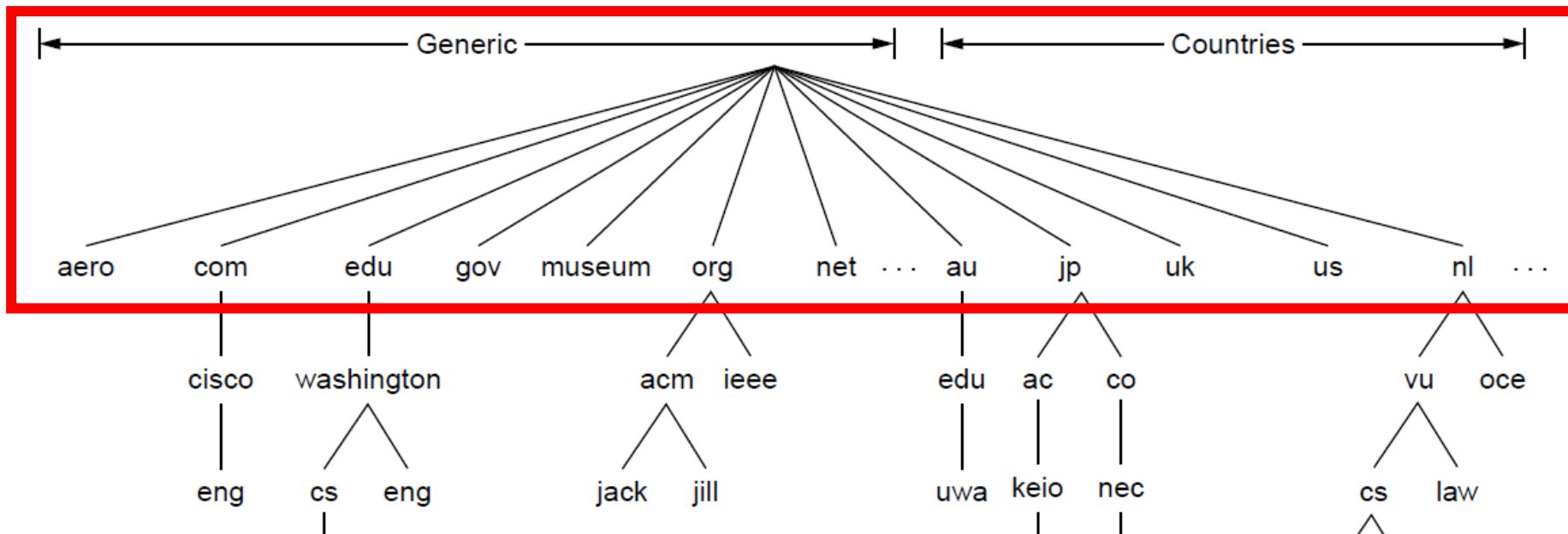
<http://4.31.198.44/rfc/rfc1035.txt>

[j.j.r.donkervliet@131.180.77.82](mailto:j.j.r.donkervliet@131.180.77.82)

DNS translates ***human readable names*** to IP addresses

# DNS name space

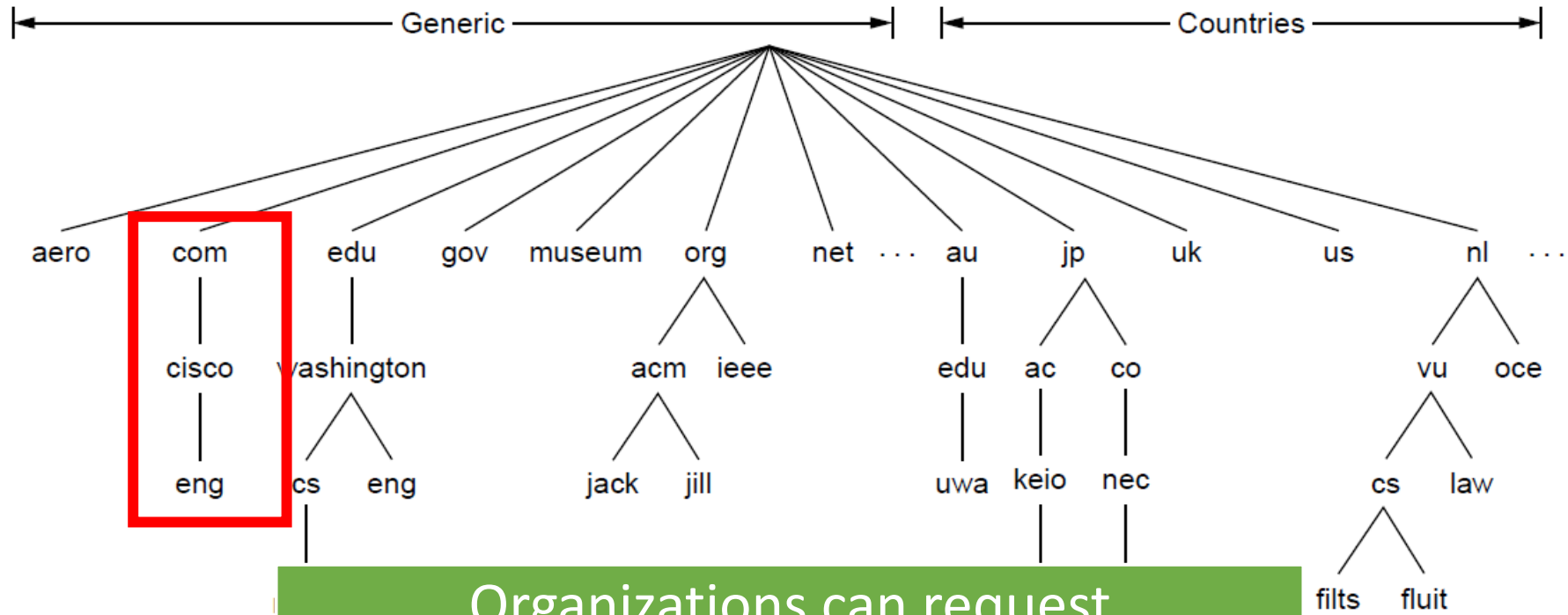
***Hierarchical*** structure.



Top level domains controlled by Internet Corporation for Assigned Names and Numbers (ICANN).

# DNS name space

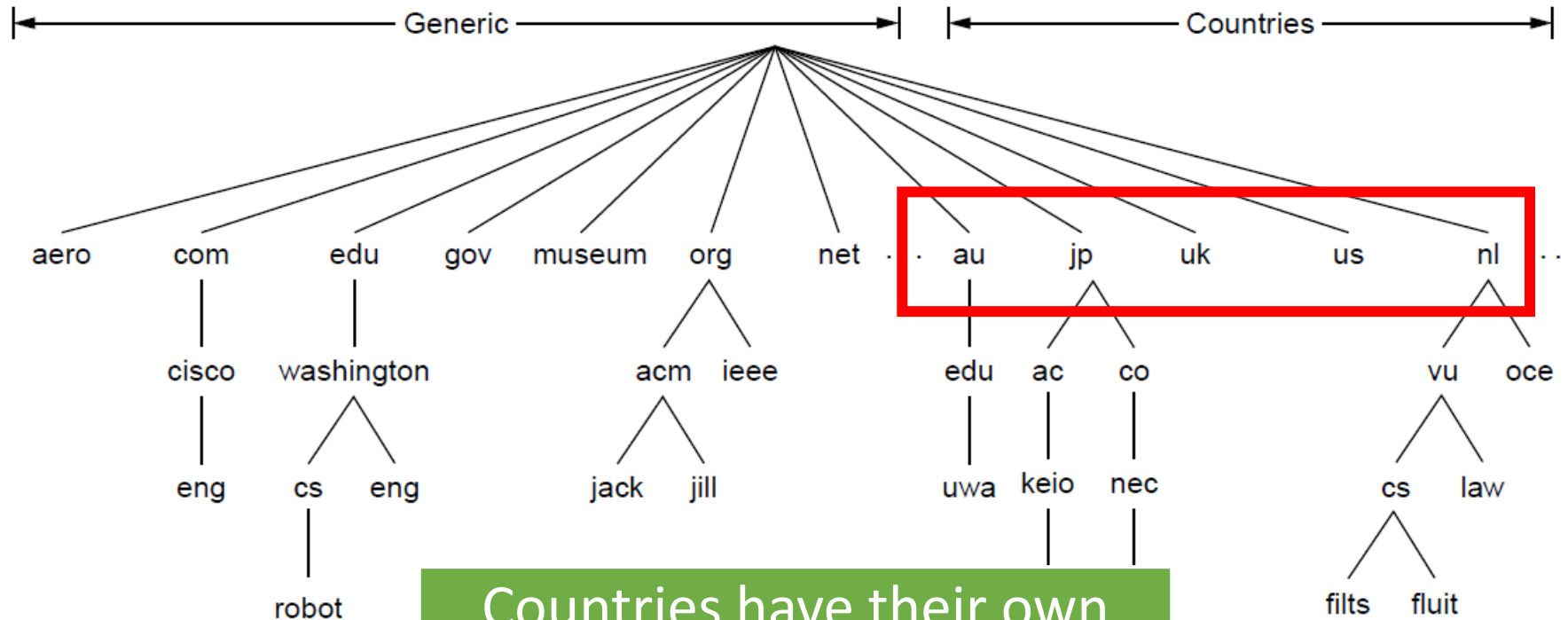
***Hierarchical*** structure.



Organizations can request second-level domains from ***registrars***.

# DNS name space

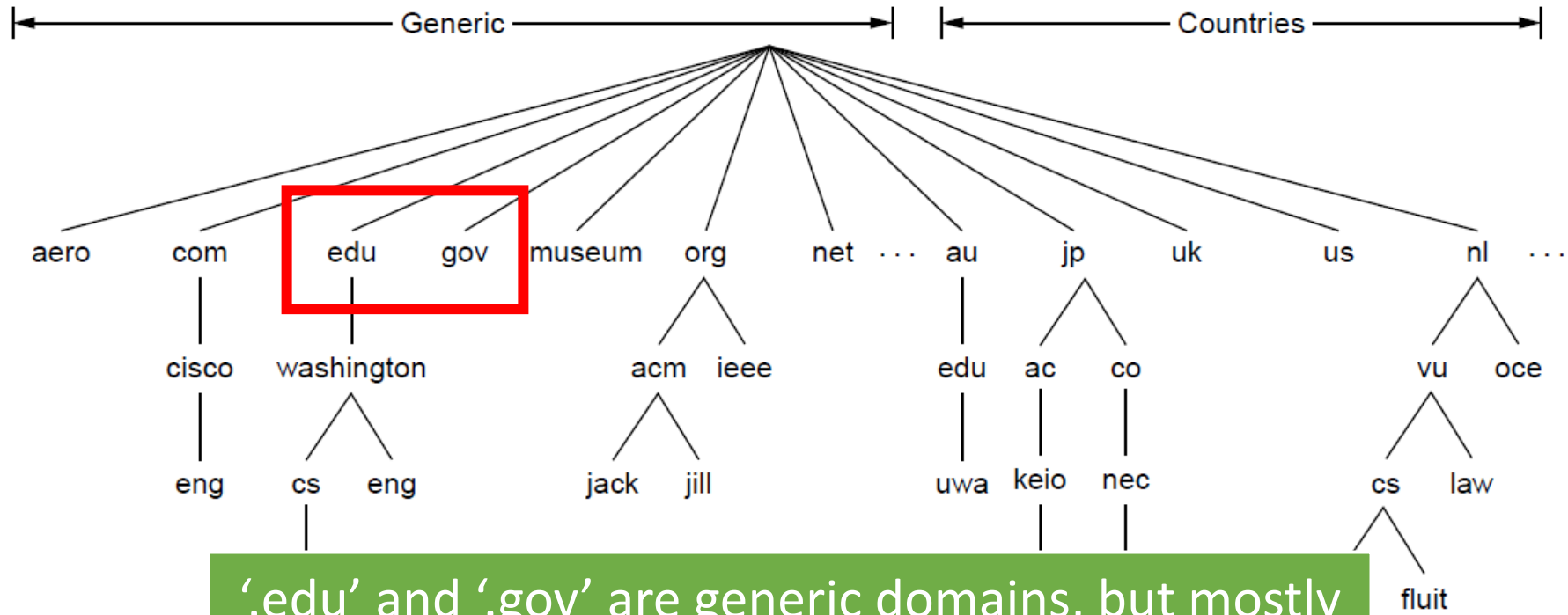
***Hierarchical*** structure.



Countries have their own second-level domains.

# DNS name space

***Hierarchical*** structure.



'edu' and 'gov' are generic domains, but mostly used by organizations in the United States.

# DNS name space

If you control a domain, you can specify arbitrary subdomains.

United Kingdom uses  
***ac.uk.*** for academic use and  
***co.uk.*** for commercial use.

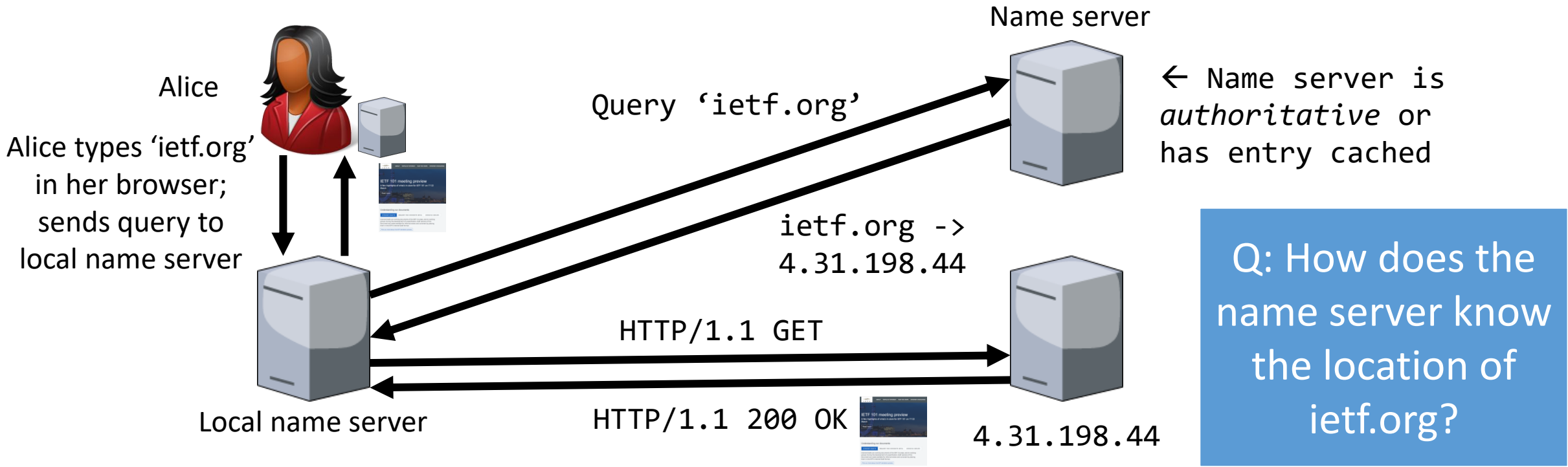
The Netherlands puts everything directly under ***.nl.***

# Name servers

Q: How does Alice's machine know where to find the name server?

DNS server assignment:	Automatic (DHCP)
Link speed (Receive/Transmit):	100/100 (Mbps)
IPv6 address:	2a02:a446:1d89:1:582d:e6d0:d591:784a
Link-local IPv6 address:	fe80::6eec:4d0f:f0c7:6d35%16
IPv6 DNS servers:	2a02:a47f:e000::53 (Unencrypted) 2a02:a47f:e000::54 (Unencrypted)
IPv4 address:	192.168.2.70
IPv4 DNS servers:	192.168.2.254 (Unencrypted)

To translate a domain name to an IP address, you ask a **name server**.



# Location of name servers

Hosts learn about the location of name servers via ***DHCP***

The ***operating system*** keeps track of name servers and dynamically selects which one to use

## **Linux**

```
cat /etc/resolv.conf
```

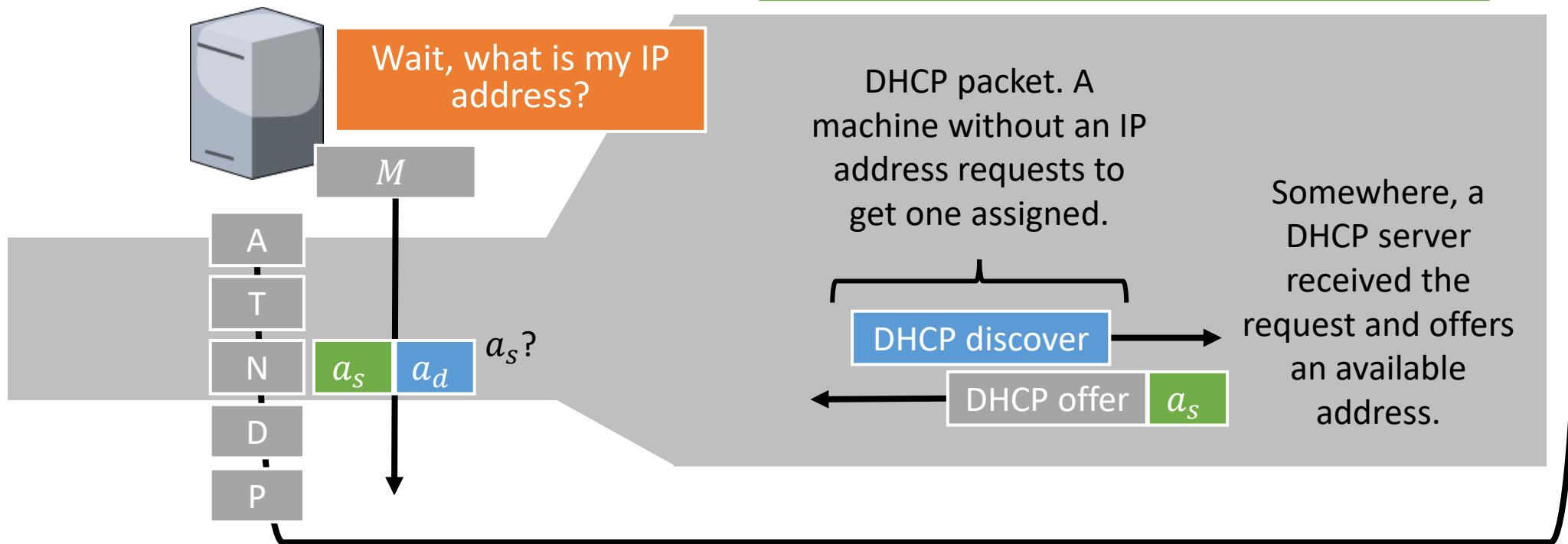
## **Windows**

```
ipconfig /all
```

# Dynamic Host Configuration Protocol (DHCP)

MAC addresses are built into NICs. But network addresses are not.

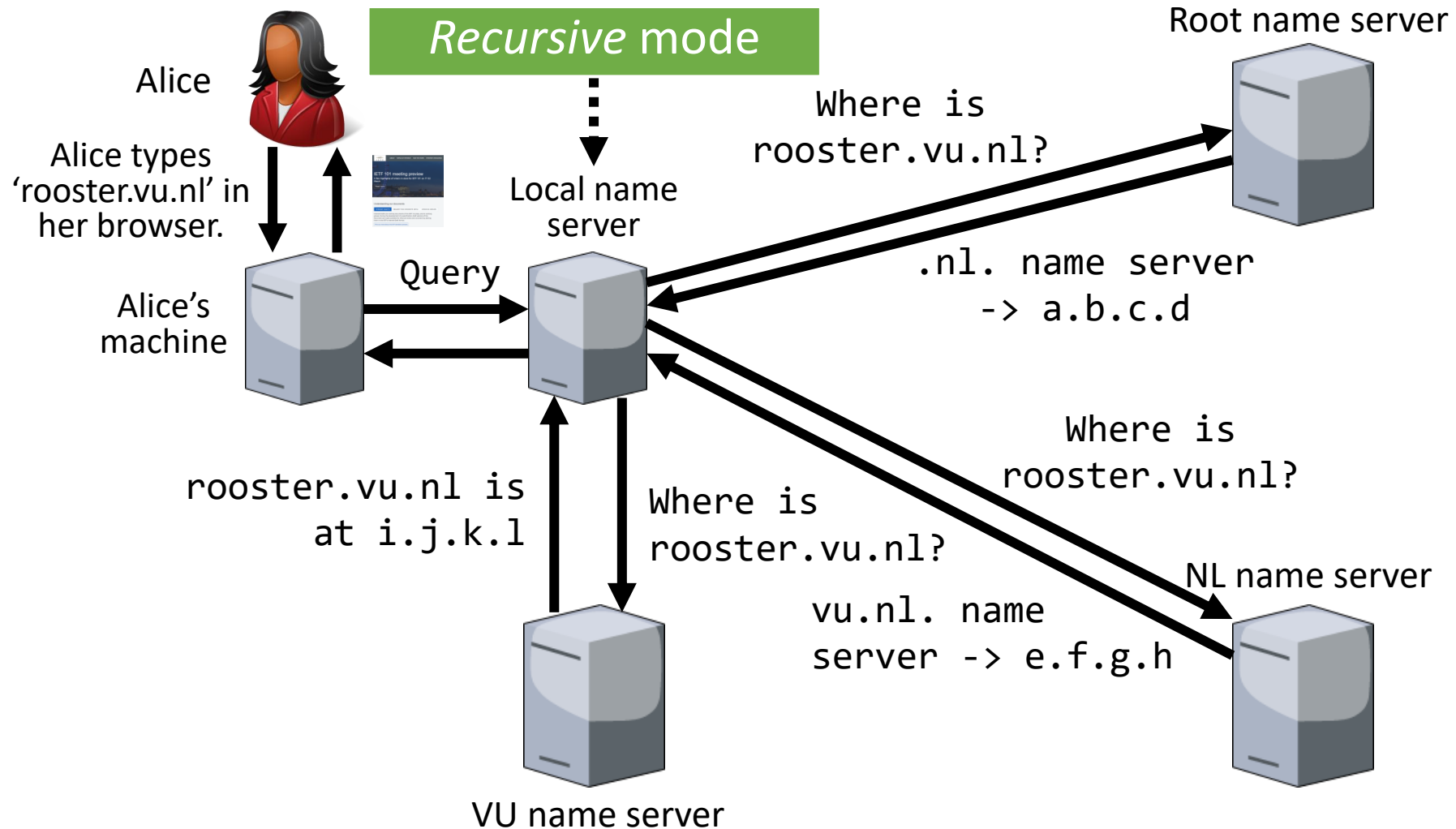
Used to configure other settings such as: *DNS name servers*, addresses of default gateway, time servers, etc.



Q: How to send DHCP offer back to machine without an address?

Other name servers are in *iterative* mode

# Recursive and iterative queries



```
(base) jesse@Jesses-XPS-2022:~$ dig canvas.vu.nl
```

```
; <<>> DiG 9.16.1-Ubuntu <<>> canvas.vu.nl
;; global options: +cmd
;; Got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 41657
;; flags: qr rd ad; QUERY: 1, ANSWER: 5, AUTHORITY: 0, ADDITIONAL: 0
;; WARNING: recursion requested but not available
```

```
;; QUESTION SECTION:
```

```
;canvas.vu.nl.          IN      A
```

```
;; ANSWER SECTION:
```

```
canvas.vu.nl.          0      IN      CNAME   vu-vanity.instructure.com.
```

```
vu-vanity.instructure.com. 0      IN      CNAME   canvas-dub-prod-c84-1303699784.eu-west-1.elb.amazonaws.com.
```

```
canvas-dub-prod-c84-1303699784.eu-west-1.elb.amazonaws.com. 0 IN A 52.17.144.218
```

```
canvas-dub-prod-c84-1303699784.eu-west-1.elb.amazonaws.com. 0 IN A 54.216.29.136
```

```
canvas-dub-prod-c84-1303699784.eu-west-1.elb.amazonaws.com. 0 IN A 54.77.55.232
```

```
;; Query time: 9 msec
```

```
;; SERVER: 172.31.224.1#53(172.31.224.1)
```

```
;; WHEN: Mon May 15 14:47:46 CEST 2023
```

```
;; MSG SIZE rcvd: 284
```

# DNS Resource Record (RR) Types

Name servers reply with ***domain resource records***.  
A record can contain:

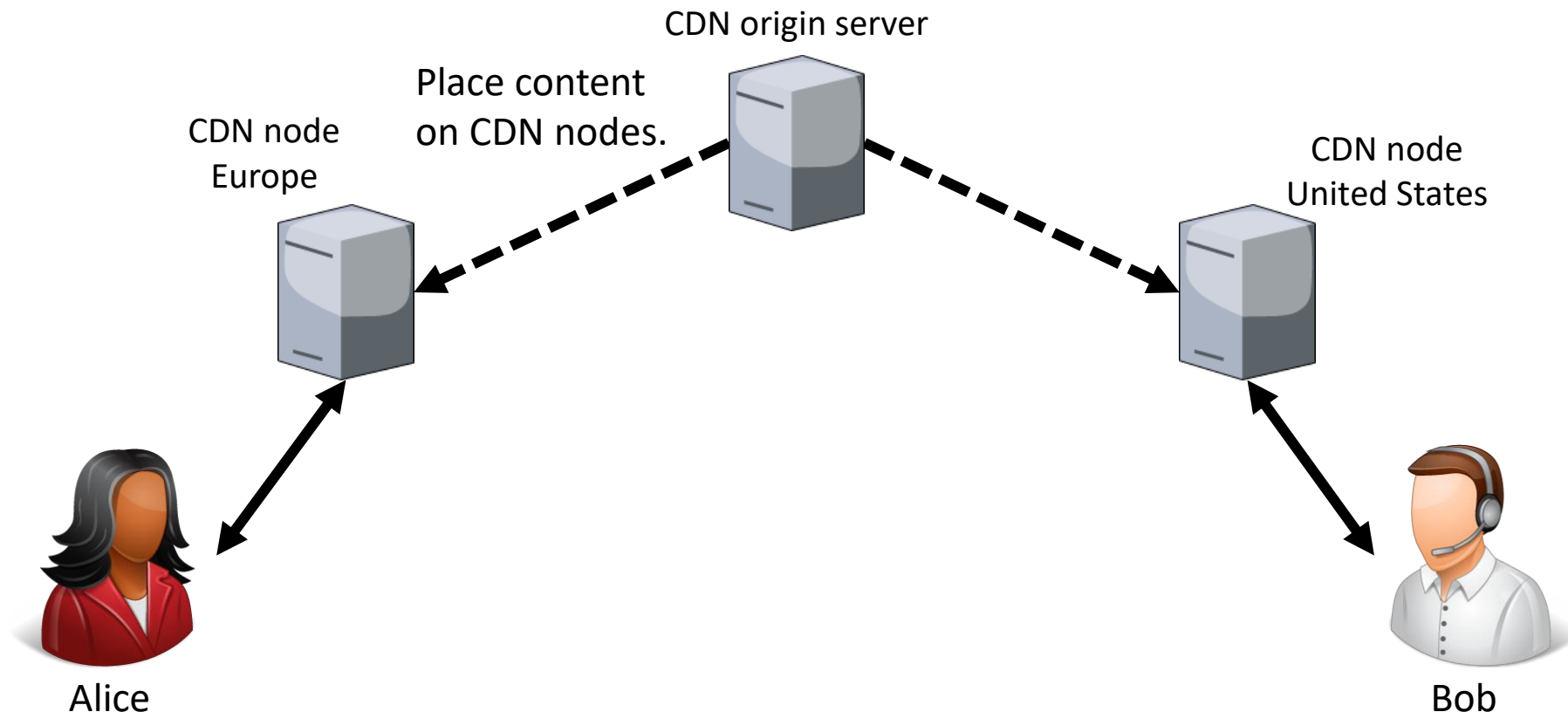
1. **IPv4 address** (record type A)
2. **IPv6 address** (record type AAAA)
3. Domain that accepts **email** (record type MX)
4. **Name server** for this domain (record type NS)
5. **Alias** to Canonical Name (record type CNAME)
6. ...

# Content Delivery Networks

# Content delivery networks

Q: How to make sure users do not all contact the same node?

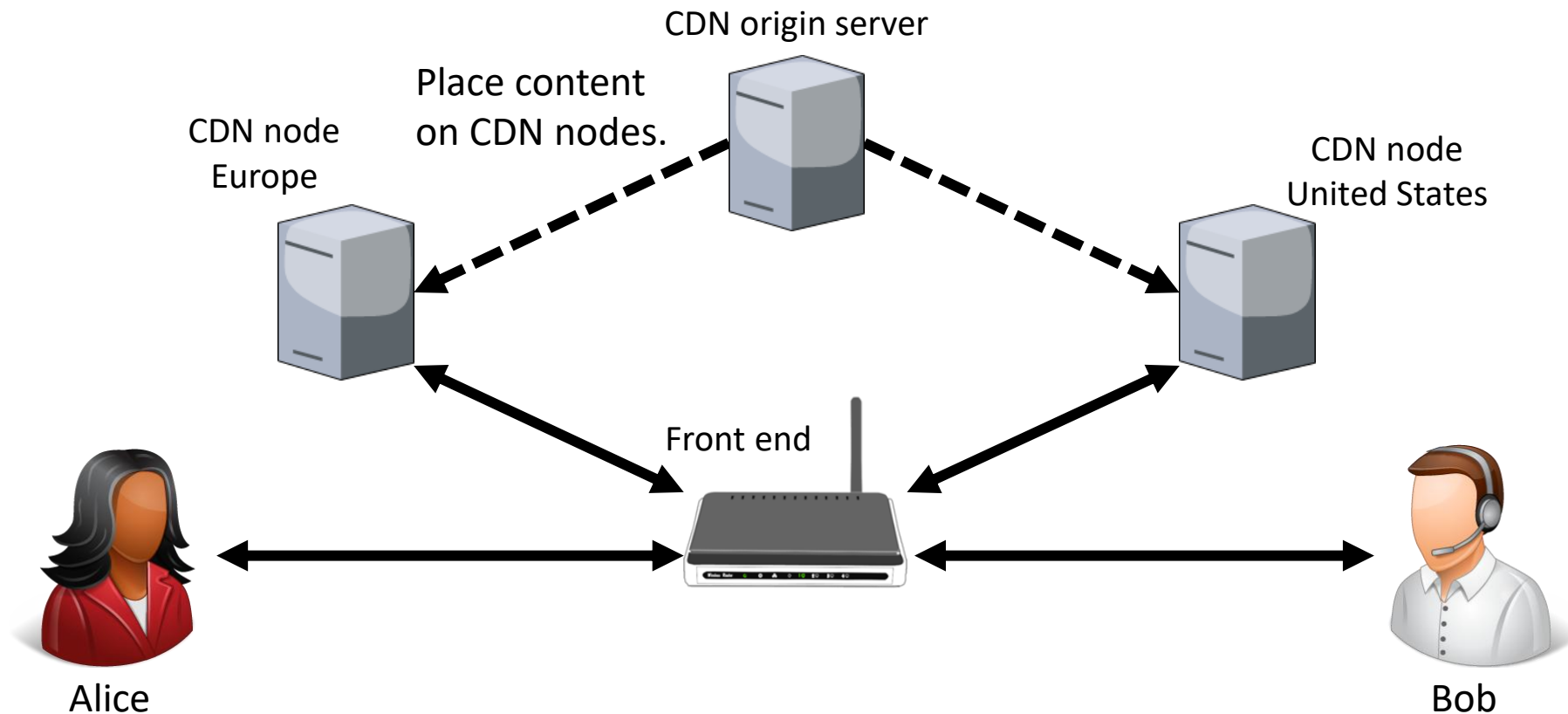
A type of **caching** to increase system scalability.



# Content delivery networks

*Front end* forwards requests and distributes load

A type of **caching** to increase system scalability.

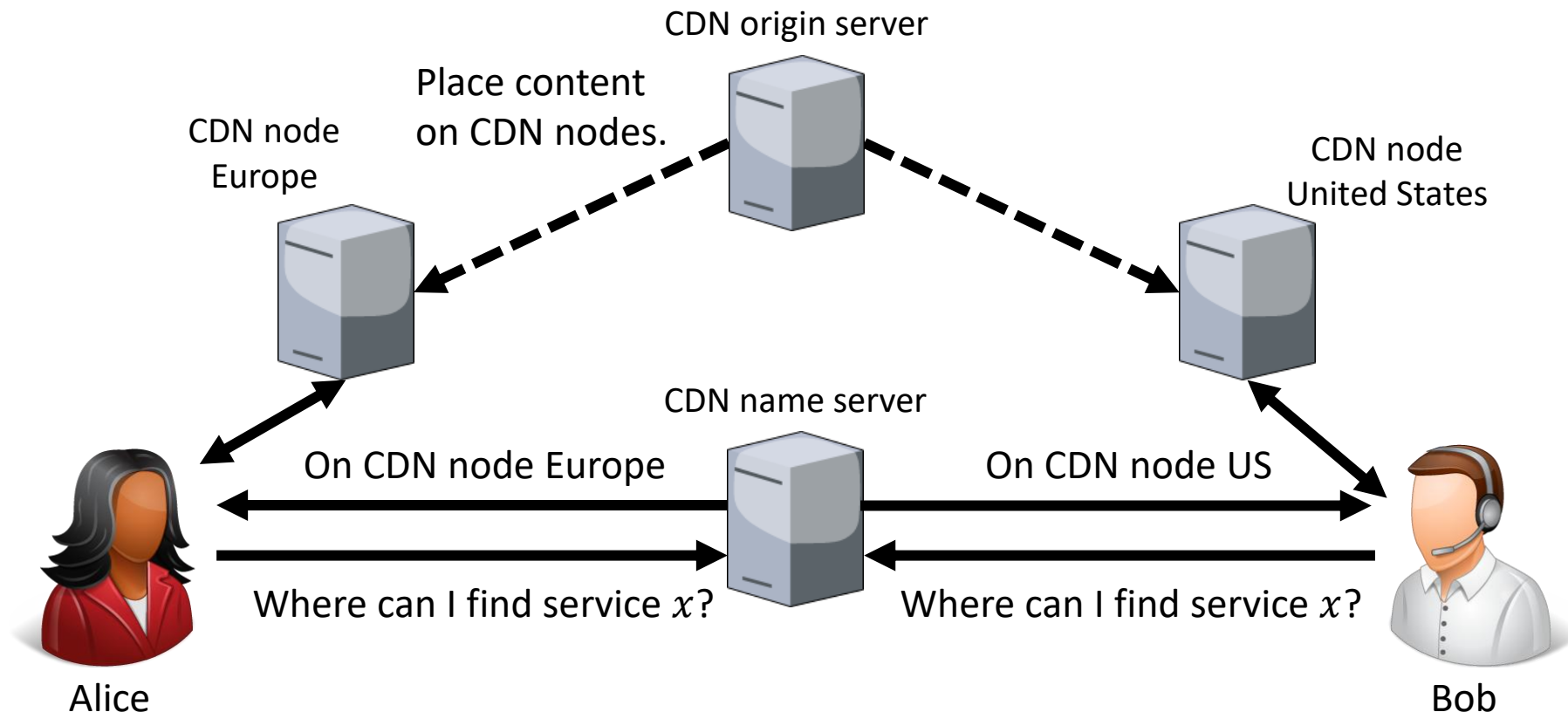


# Content delivery networks

Powered by DNS! 

DNS can be used for load balancing!

A type of *caching* to increase system scalability.



# Content delivery networks

Powered by DNS!



```
$ dig @192.5.6.30 ibm.com
```

```
;; OPT PSEUDOSECTION:
```

```
; EDNS: version: 0, flags:; udp: 4096
```

```
;; QUESTION SECTION:
```

```
;ibm.com.                IN      A
```

```
;; AUTHORITY SECTION:
```

```
ibm.com.                172800  IN      NS      usw2.akam.net.
```

```
ibm.com.                172800  IN      NS      usc2.akam.net.
```

```
ibm.com.                172800  IN      NS      eur2.akam.net.
```

```
ibm.com.                172800  IN      NS      ns1-99.akam.net.
```

```
ibm.com.                172800  IN      NS      ns1-206.akam.net.
```

```
ibm.com.                172800  IN      NS      asia3.akam.net.
```

```
ibm.com.                172800  IN      NS      usc3.akam.net.
```

```
ibm.com.                172800  IN      NS      eur5.akam.net.
```

# Content delivery networks

Powered by DNS!



```
$ dig @192.5.6.30 ibm.com
```

```
;; OPT PSEUDOSECTION:  
; EDNS: version: 0, flags::  
;; QUESTION SECTION:  
;ibm.com.
```

```
;; AUTHORITY SECTION:
```

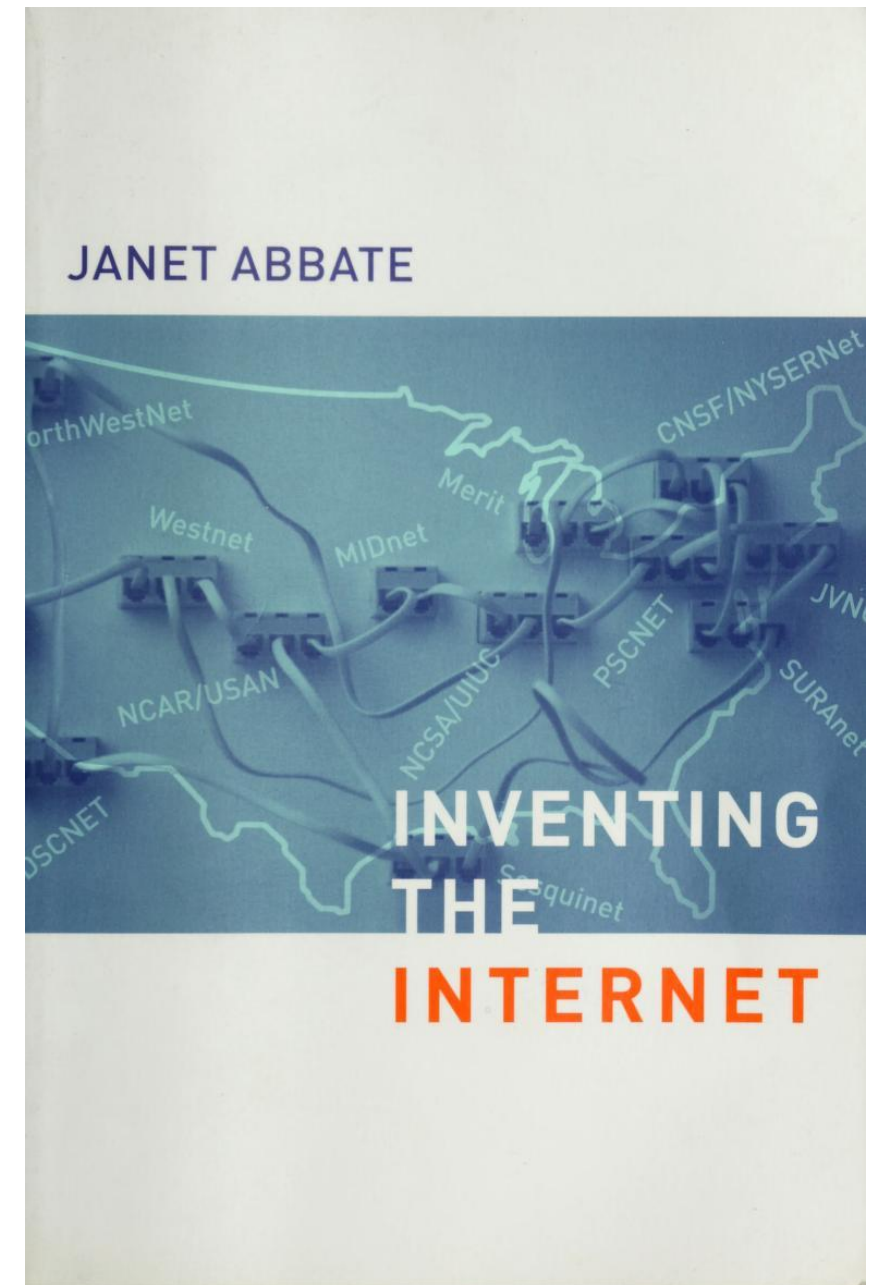
ibm.com.	172800	IN	NS	usw2.akam.net.
ibm.com.	172800	IN	NS	usc2.akam.net.
ibm.com.	172800	IN	NS	eur2.akam.net.
ibm.com.	172800	IN	NS	ns1-99.akam.net.
ibm.com.	172800	IN	NS	ns1-206.akam.net.
ibm.com.	172800	IN	NS	asia3.akam.net.
ibm.com.	172800	IN	NS	usc3.akam.net.
ibm.com.	172800	IN	NS	eur5.akam.net.



'akam' means 'Akamai',  
a CDN company.

# Application Layer Topics

1. Domain Name System (DNS)
- 2. Email**
3. Web (HTTP, Web caching/proxy)
4. Multimedia applications



# Email

Not too long ago, email was all we had! Now, more options are available.



More than **240 million** emails sent every minute!

→ 9 out of 10 emails are spam!

You can send and receive email on ***your own*** domain.

Or you can use a (free) email service provided by a company or organization:



1. <http://www.visualcapitalist.com/happens-internet-minute-2017/>
2. McAfee Threat Reports: First Quarter 2010, McAfee Inc., 2010.

# Metcalfe's Law

The value of a network is proportional to the square of the number of users.

(I.e., value is proportional to the number of possible connections.)

As networks get larger, there is more value in joining them, making them larger, ...

We don't know what will be tomorrow's network applications, but we know that these networks will continue growing.

Mobile, Internet of Things (IoT), ...

# Email Message formats

*Envelope* is used to get message to correct recipient.

Messages contain:

1. An envelope
2. A header
3. A body

From: Alice  
To: Bob  
Encryption: None

From: Alice  
To: Bob  
Subject: How does email work?

Hi Bob,

I really want to know how email works. Do you know of any CS courses I could follow to learn more about it?

Other helpful headers:

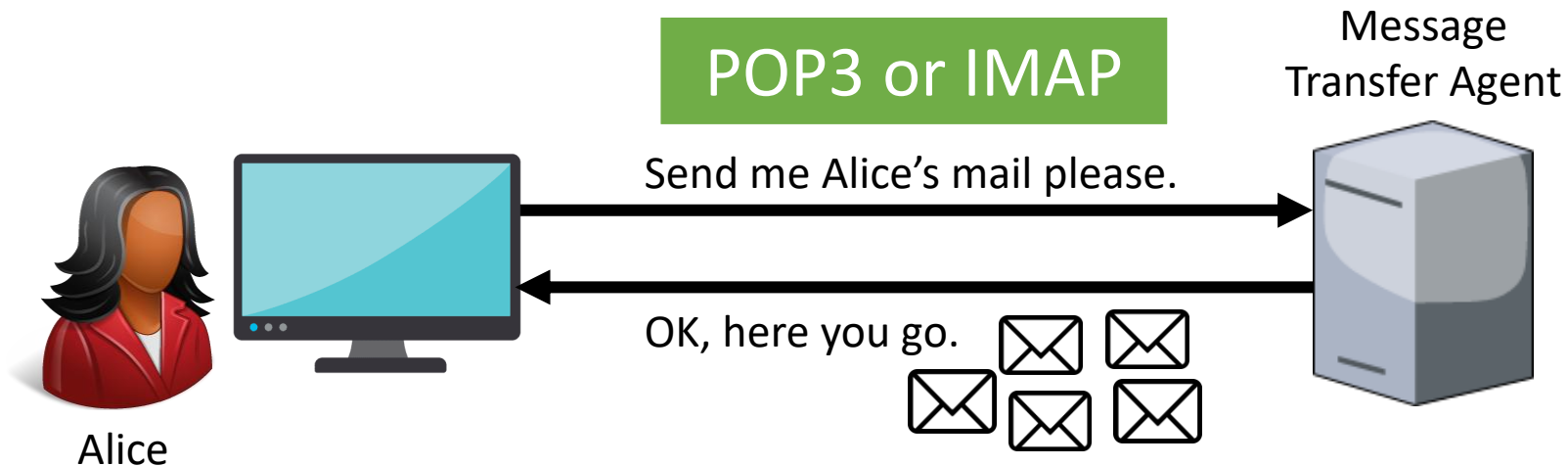
Message-Id, In-Reply-To, Reply-To, ...

# Email

## How does it work?

Email uses multiple protocols:

1. Users use **POP3** or **IMAP** to interact with their **mailbox**.

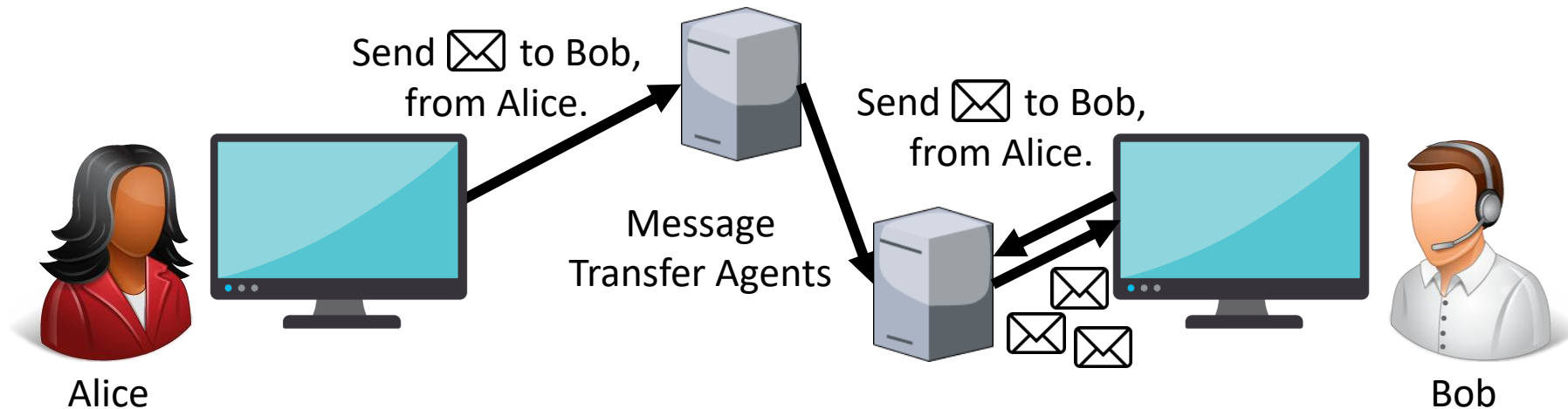


# Email

## How does it work?

Email uses multiple protocols:

1. Users use **POP3** or **IMAP** to interact with their **mailbox**.
2. Users and **Message Transfer Agents** use **SMTP** to send email from a source to a destination.



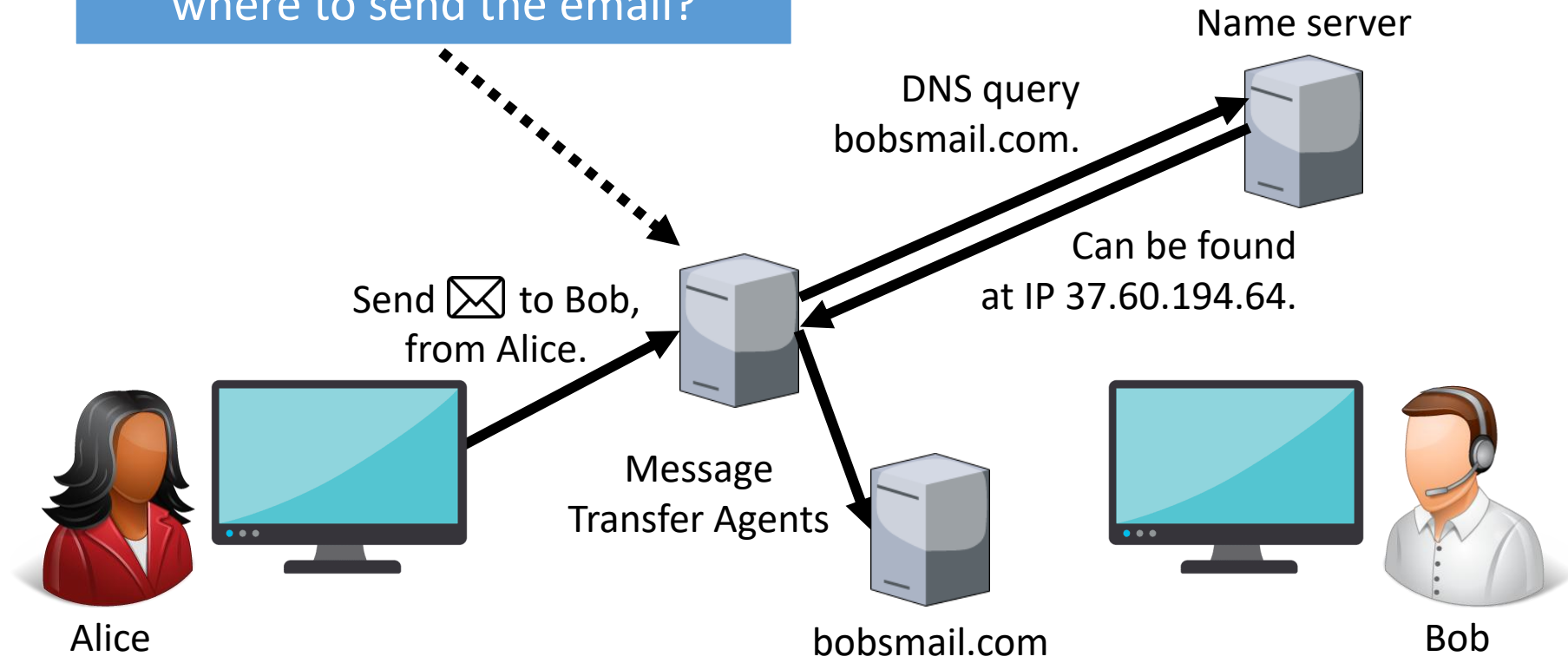


# Email

## How does it work?

Powered by DNS!

Q: How does mail server know where to send the email?



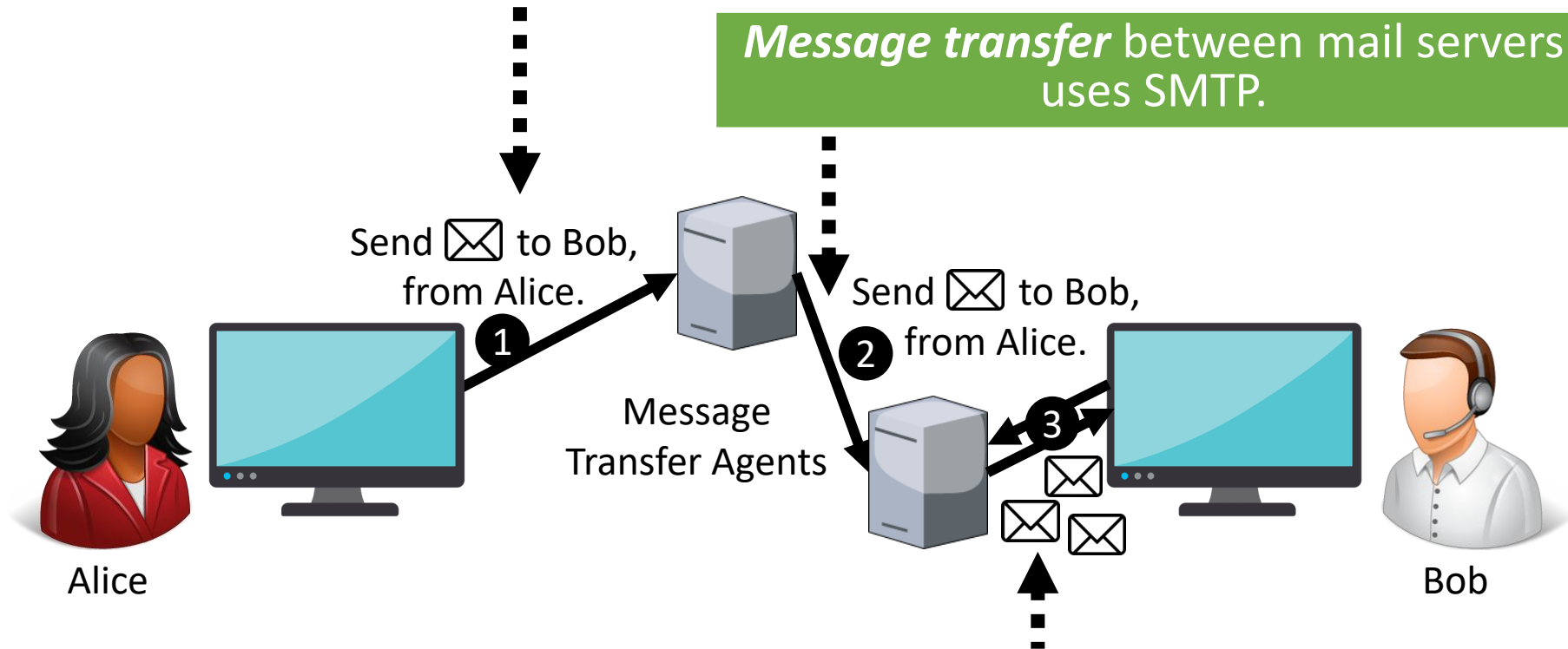
# Email

## How does it work?

Q: Example of a proprietary protocol used for *final delivery*?

*Mail submission* uses SMTP + Extensions (e.g. AUTH).

*Message transfer* between mail servers uses SMTP.



*Final delivery* uses IMAP/POP3 or a propriety protocol.

# Internet Message Access Protocol (IMAP)

Q: Does `gmail.com` use POP3 or IMAP?

Ports:  
143, 993

Sends commands to ***mail server*** to manipulate mailboxes

Common commands:

1. LOGIN. Log into server
2. FETCH. Fetch messages from a folder
3. CREATE/DELETE. Create or delete a folder
4. EXPUNGE. Remove messages marked for deletion

Uses mostly plain text!

Replaced POP3 protocol

Security through TLS (not covered in the course)

# Simple Mail Transfer Protocol (SMTP)

SMTP uses ASCII

You can use TELNET to talk to a mail server!

```
S: 220 ee.uwa.edu.au SMTP service ready
C: HELO abcd.com
S: 250 cs.washington.edu says hello to ee.uwa.edu.au
C: MAIL FROM: <alice@cs.washington.edu>
S: 250 sender ok
C: RCPT TO: <bob@ee.uwa.edu.au>
S: 250 recipient ok
C: DATA
S: 354 Send mail; end with "." on a line by itself
C: ...
```

FROM field *not* checked!

Basic SMTP does not support binary data!

Basic SMTP does not include authentication!

Many extensions exist to address these issues.

# Multipurpose Internet Mail Extensions (MIME)

Developed for email, now used more broadly

Adds headers to email:

MIME-Version

Content-Description

Content-Id

Content-Transfer-Encoding

Content-Type

```
If MIME-Version in header
    check Content-Type
Else
    plain text
```

# MIME Content-Type

- |                             |                  |                       |
|-----------------------------|------------------|-----------------------|
| 1. Text:                    | text/plain,      | text/html             |
| 2. Images:                  | image/jpeg,      | image/gif             |
| 3. Video:                   | video/mp4,       | video/mpeg            |
| <b>4. <i>Multipart</i>:</b> | multipart/mixed, | multipart/alternative |

Used to create messages with multiple data types  
(e.g., an email with attachment).

Basic SMTP does not support binary data!

# Multipurpose Internet Mail Extensions (MIME)

Developed for email, now used more broadly

Adds headers to email:

MIME-Version

Content-Description

Content-Id

Content-Transfer-Encoding

Content-Type

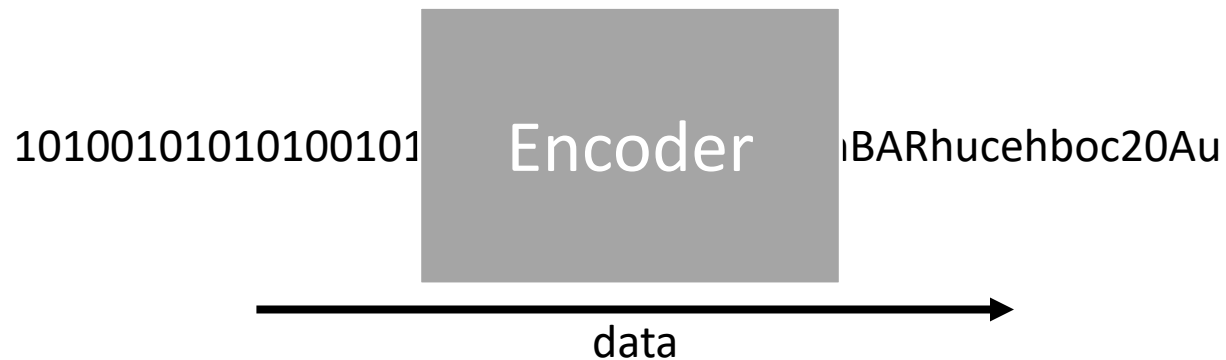
```
If MIME-Version in header
    check Content-Type
Else
    plain text
```

Modern SMTP protocol supports binary data

# Sending binary data via ASCII-only SMTP

When MIME was introduced, servers were not expecting non-ASCII data.

Q: How to send binary via a server that can only handle ASCII?



Base64 encoding converts binary data into ASCII

# Base64 encoding

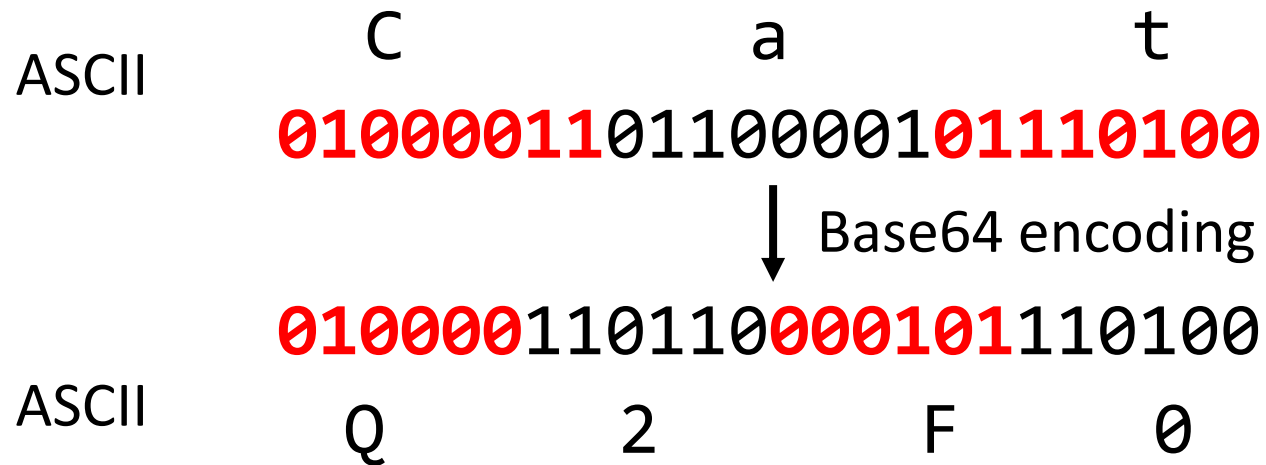
Q: How large is the overhead of base64 encoding?

Used to convert binary data to and from ASCII.

Alphabet: [A-Za-z0-9+ /]

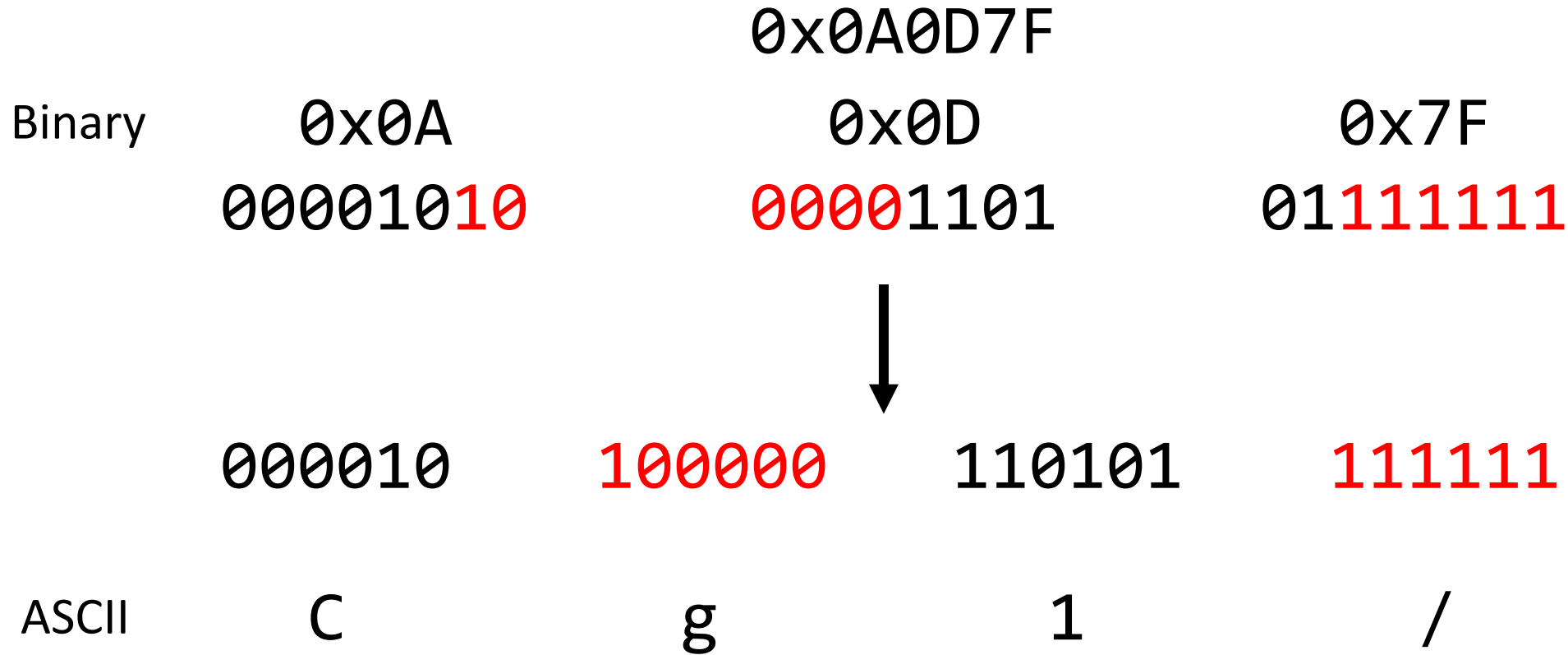
6 bits are translated into 1 character.

ASCII to ASCII example



# Base64 encoding

binary to ASCII example



- 000000: A
- 000001: B
- 000010: C
- ...
- 011001: Z
- 011010: a
- 011011: b
- ...
- 110011: z
- 110100: 0
- 110101: 1
- ...
- 111101: 9
- 111110: +
- 111111: /

# Base64 encoding

Binary

0x0A  
00001010

0x0D  
00001101

000010

100000

110100

ASCII

C

g

0

=

Only 4 bits left!

Missing bits  
set to 0

Padded 2 bits

- 000000: A
- 000001: B
- 000010: C
- ...
- 011001: Z
- 011010: a
- 011011: b
- ...
- 110011: z
- 110100: 0
- 110101: 1
- ...
- 111101: 9
- 111110: +
- 111111: /

# Base64 encoding

Binary

0x0A  
00001010

Missing bits  
set to 0

000010

100000

Padded  
4 bits

ASCII

C

g

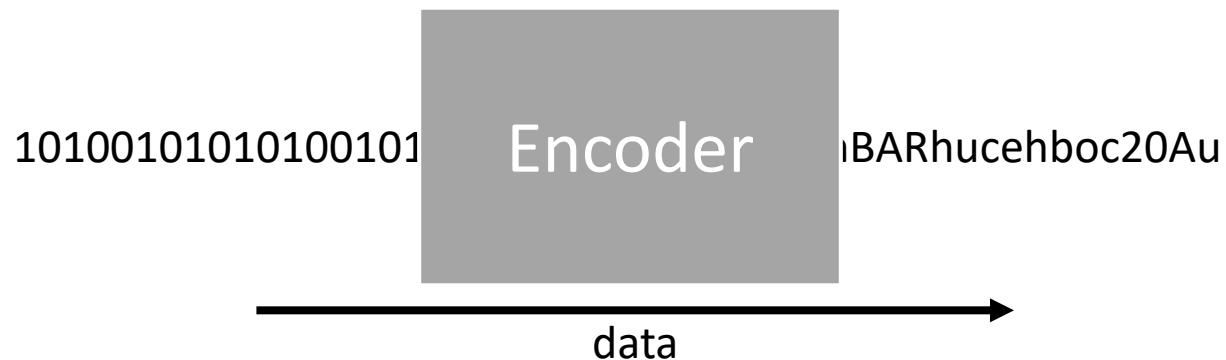
=

=

000000: A  
000001: B  
000010: C  
...  
011001: Z  
011010: a  
011011: b  
...  
110011: z  
110100: 0  
110101: 1  
...  
111101: 9  
111110: +  
111111: /

# Base64 encoding to send arbitrary data types

- |                             |                  |                       |
|-----------------------------|------------------|-----------------------|
| 1. Text:                    | text/plain,      | text/html             |
| 2. Images:                  | image/jpeg,      | image/gif             |
| 3. Video:                   | video/mp4,       | video/mpeg            |
| <b>4. <i>Multipart</i>:</b> | multipart/mixed, | multipart/alternative |

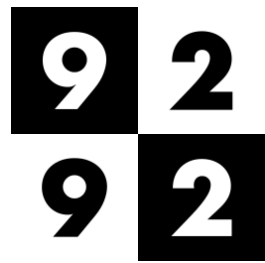


# Application Layer Topics

1. Domain Name System (DNS)
2. Email
- 3. Web (HTTP, QUIC, WebSocket)**
4. Multimedia applications



The Web provides a common interface to our digital society





HTTP in The World Wide Web

# Hypertext

Vannevar Bush described the Memex, a device for storing data *associatively*

The idea existed before digital computers and digital media (e.g., libraries)



Vannevar Bush

Hypertext invented  
by Ted Nelson and  
Douglas Engelbart



Ted Nelson



Douglas Engelbart

# The Web

## TCP+DNS+Hypertext

Tim Berners-Lee, a computer engineer at CERN, started the modern Web by combining TCP, DNS, and hypertext in 1989

He now directs the World Wide Web Consortium (W3C)



Tim Berners-Lee

 E-mail this to a friend

 Printable version

## Berners-Lee 'sorry' for slashes

**The forward slashes at the beginning of internet addresses have long annoyed net users and now the man behind them has apologised for using them.**

Sir Tim Berners-Lee, the creator of the World Wide Web, has confessed that the // in a web address were actually "unnecessary".

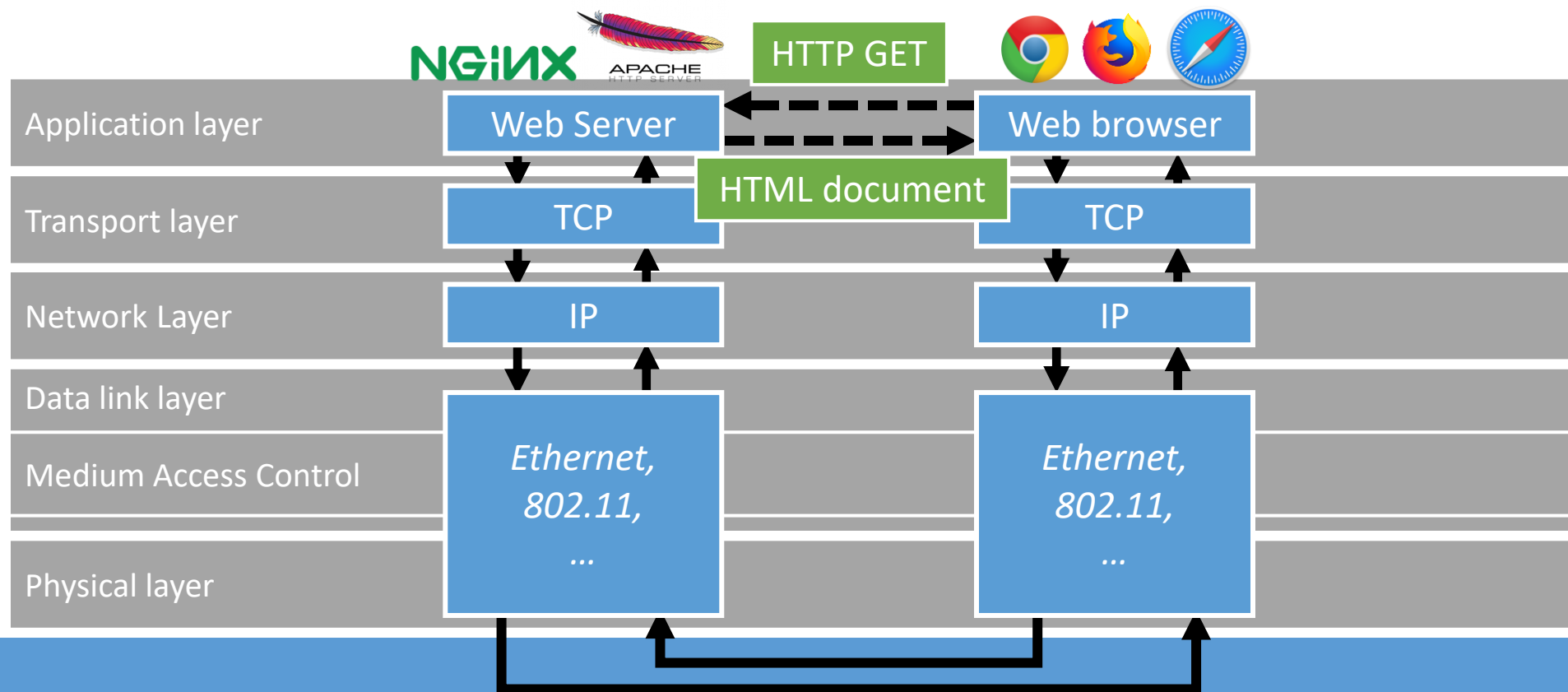


Tim Berners-Lee started the web to help scientists communicate

# HTTP Request/Response

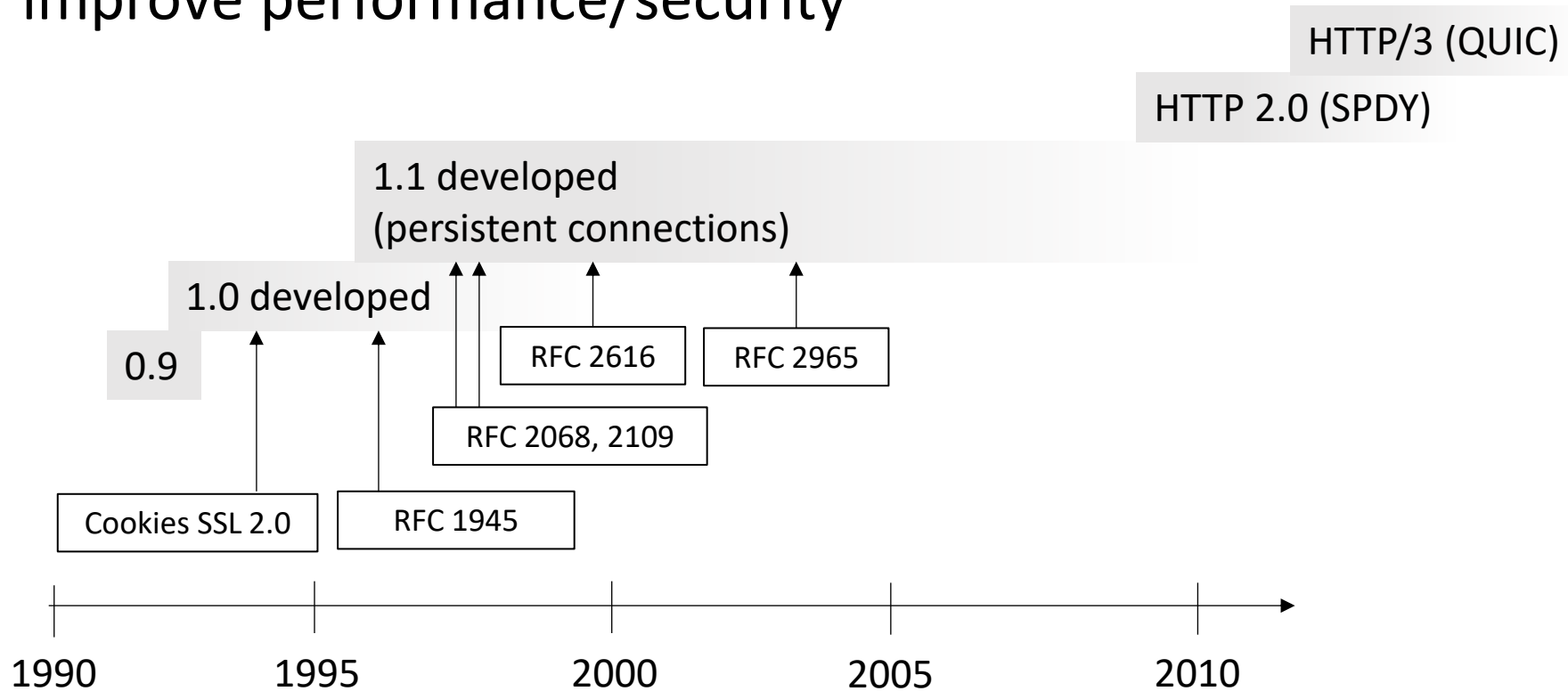
HTML documents hosted by servers.

Clients sends request for document from server.



# Evolution of HTTP

Optimizations are gradually incorporated to improve performance/security



# HTTP Protocol

Similar to chat application from the lab!

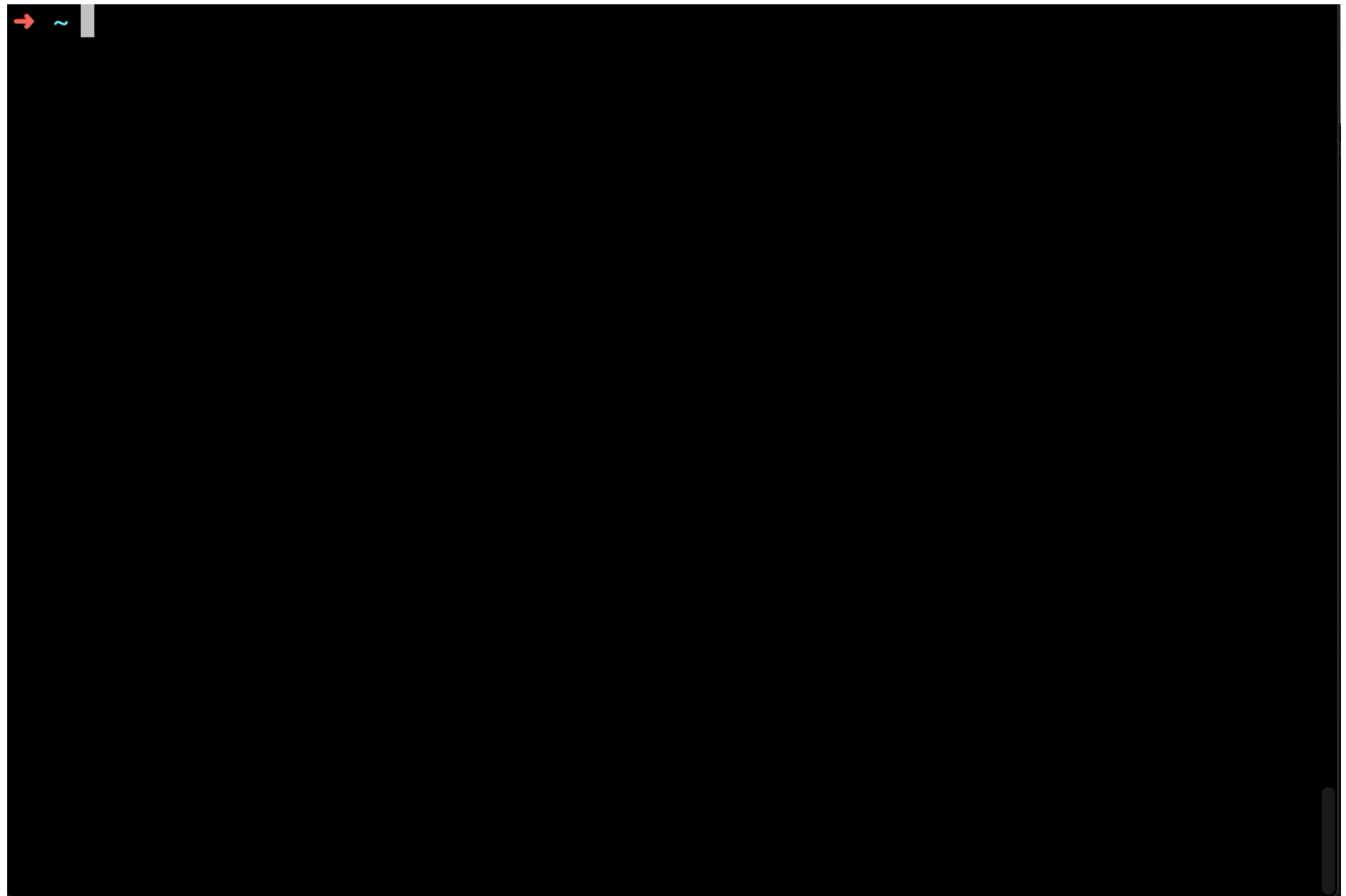
Originally a simple text-based protocol  
Many options added over time

Try it yourself:

```
$ telnet en.wikipedia.org 80  
GET /wiki/HTML HTTP/1.0
```

# HTTP

## Request via TELNET



# HTTP Request Methods

Methods: GET, POST, PUT, HEAD, ...

```
$ curl -v -L --http1.1 https://vu.nl -o /dev/null
```

```
...
```

```
> GET / HTTP/1.1
```

```
> Host: vu.nl
```

```
> User-Agent: curl/7.64.1
```

```
> Accept: */*
```

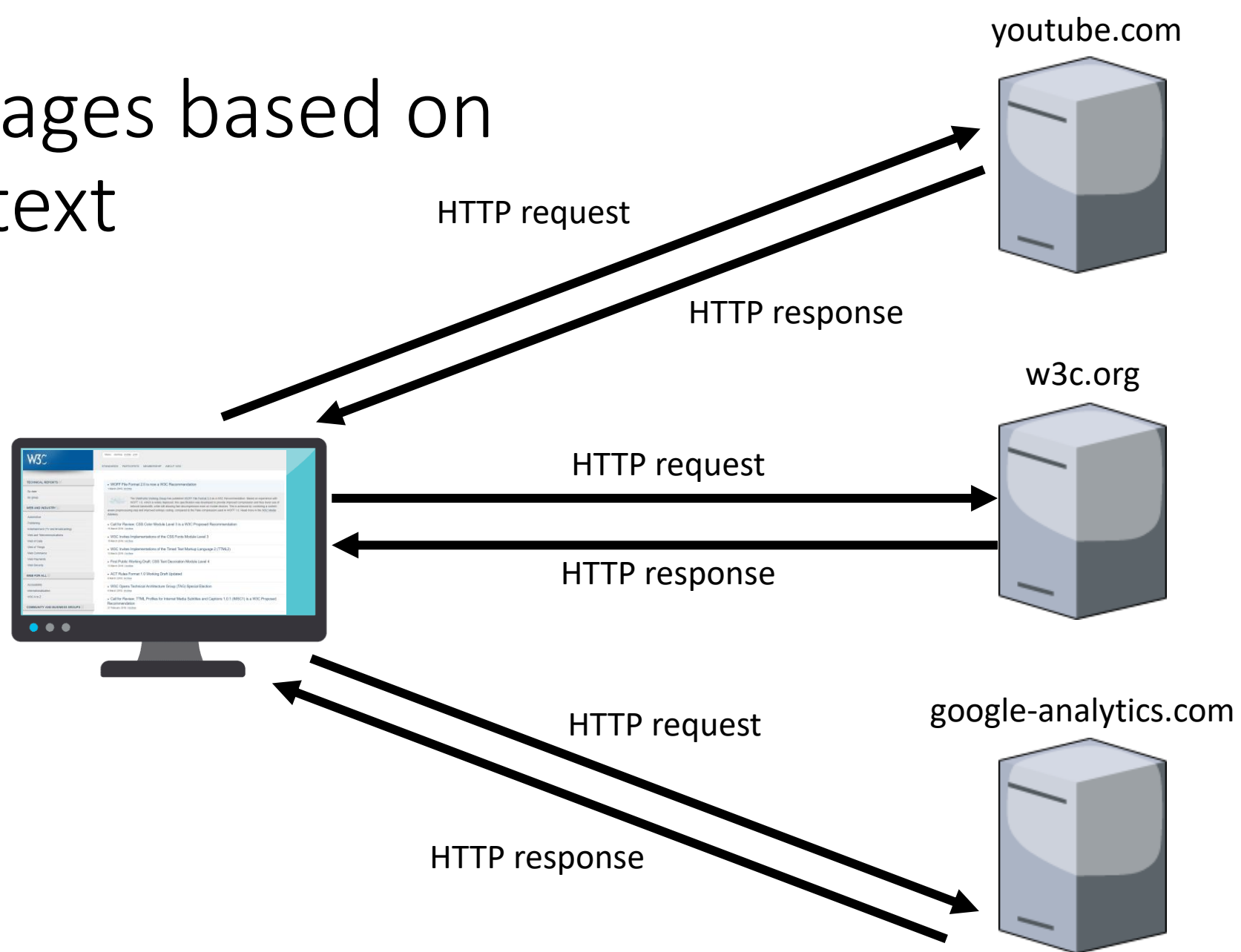
```
>
```

```
...
```

<https://www.w3.org/TR/2010/WD-html5-20100624/>

Specifies the **protocol**, the **domain name**, and a **path**.

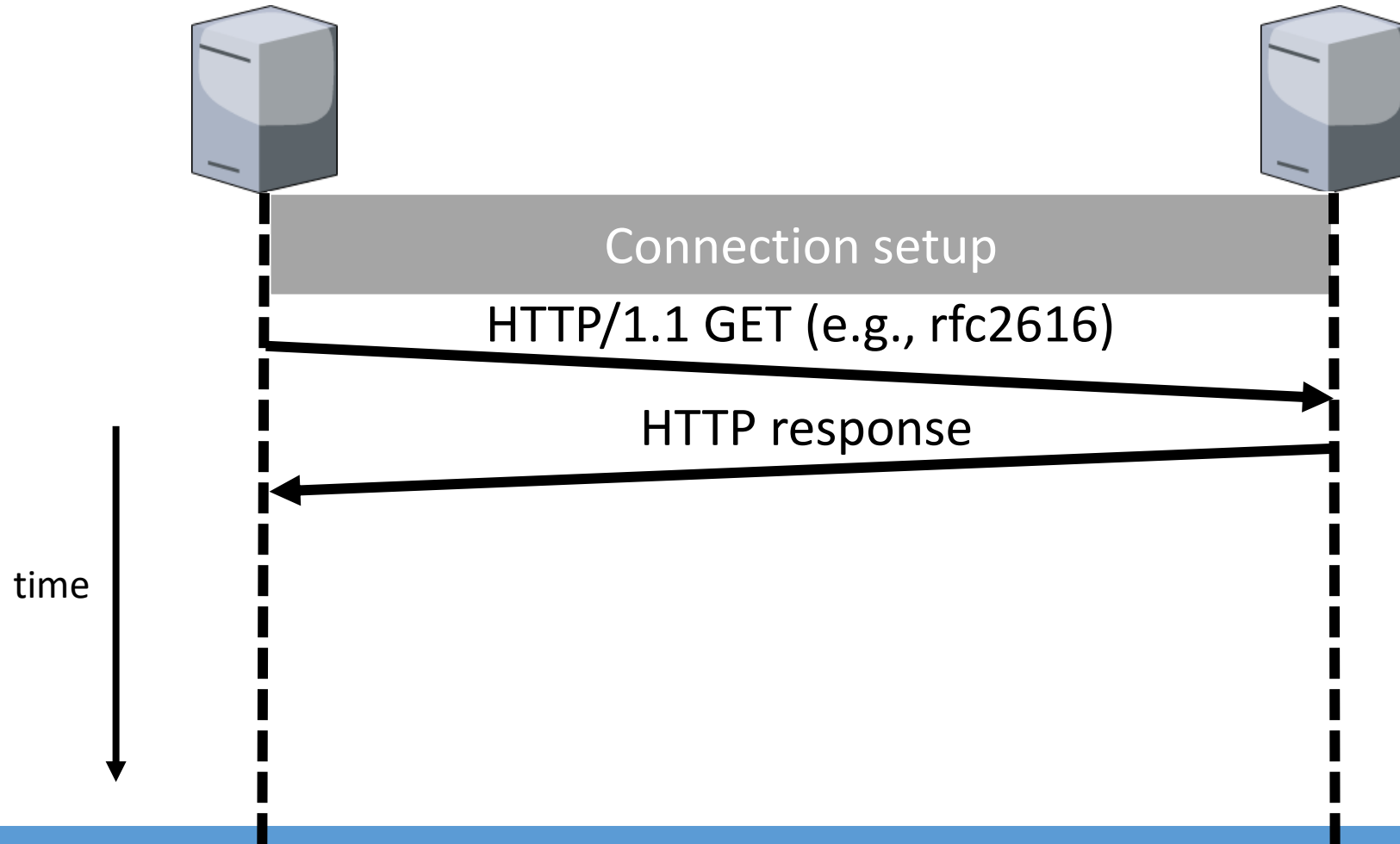
# Web pages based on Hypertext



# Web and HTTP Performance

The Web and HTTP continues to evolve, with servers sending *more* and *larger* responses

# Single document

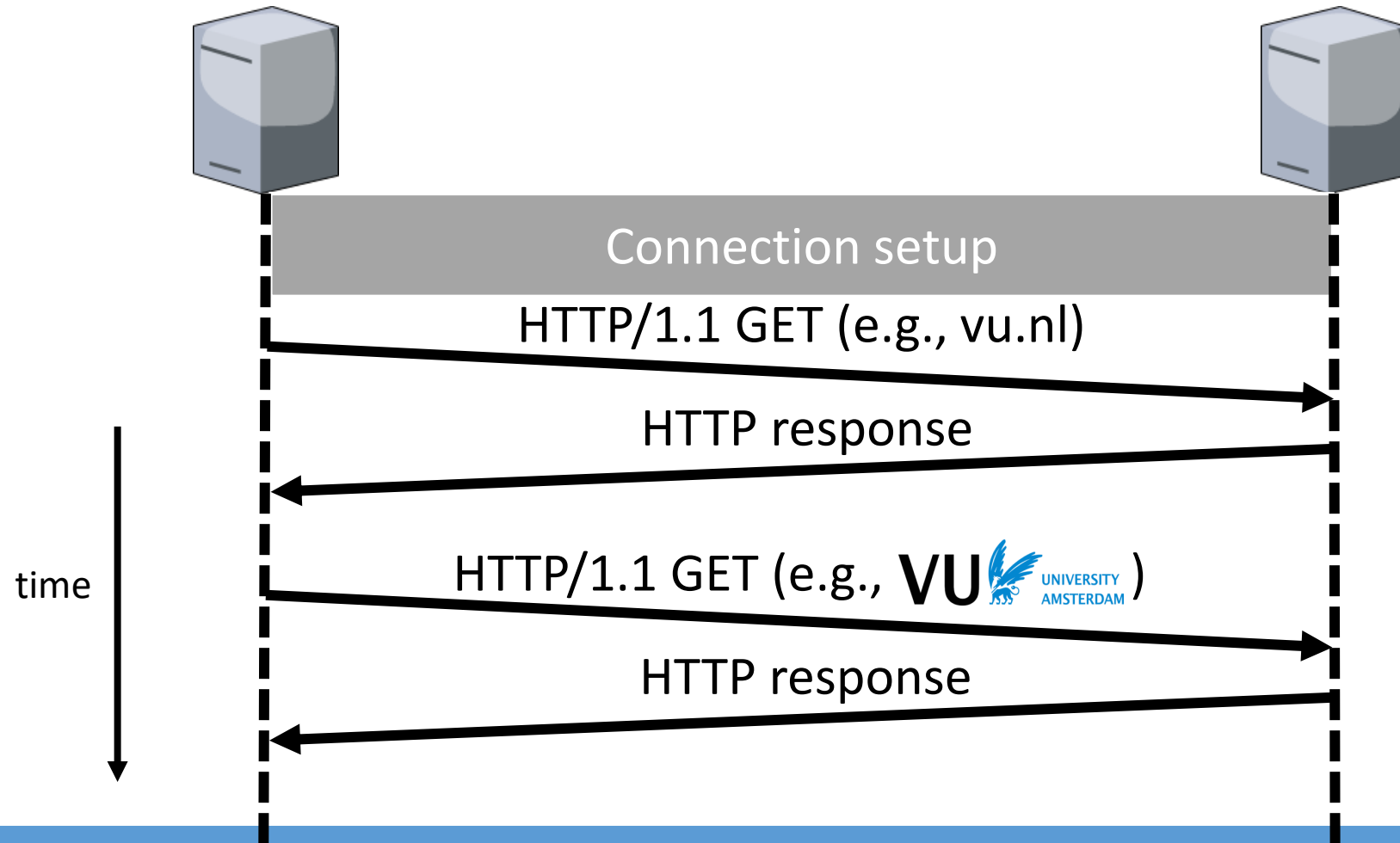


# Single document Example

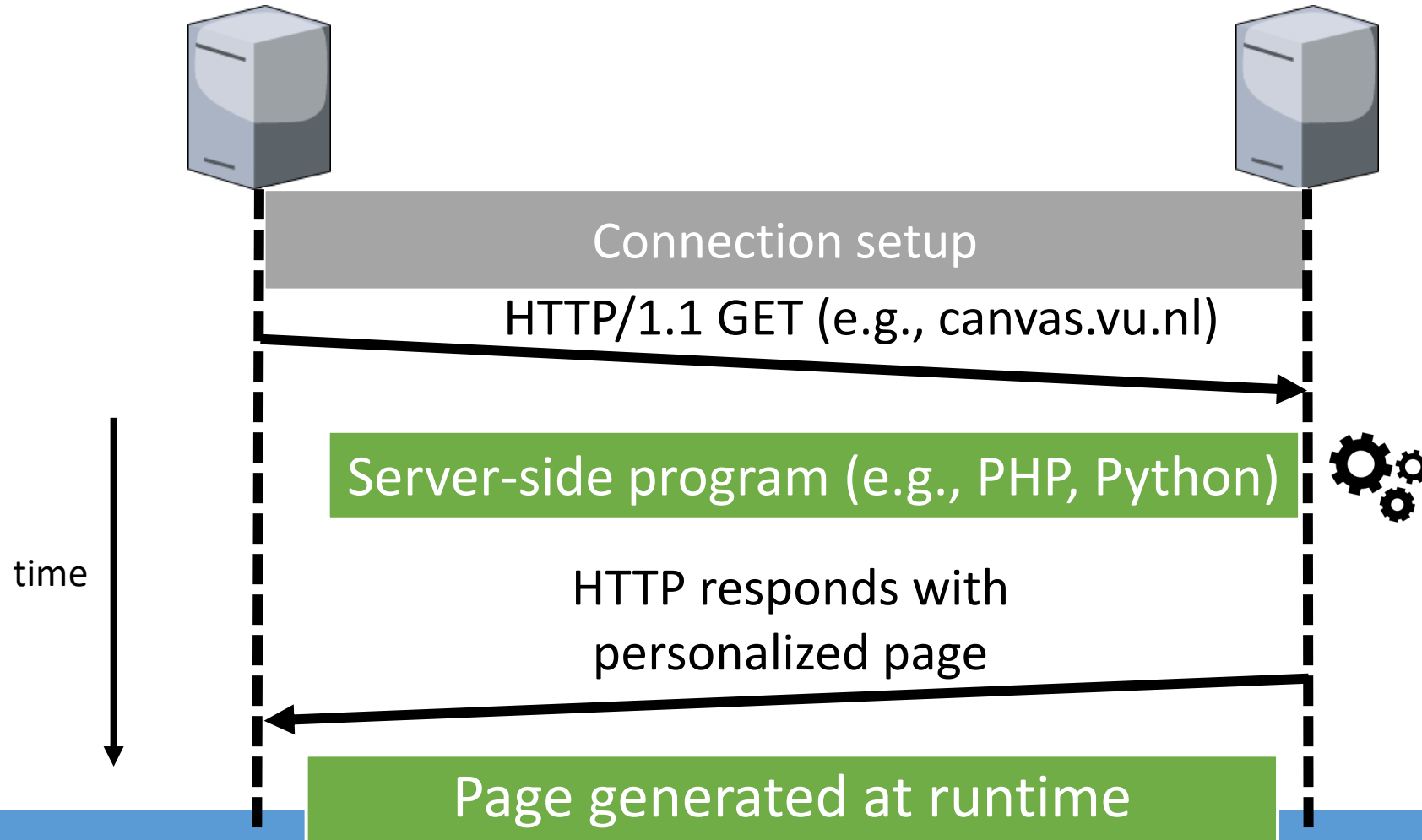
<https://www.w3.org/Protocols/rfc2616/rfc2616.html>

Name	Domain	Type	Transfer Size	Time

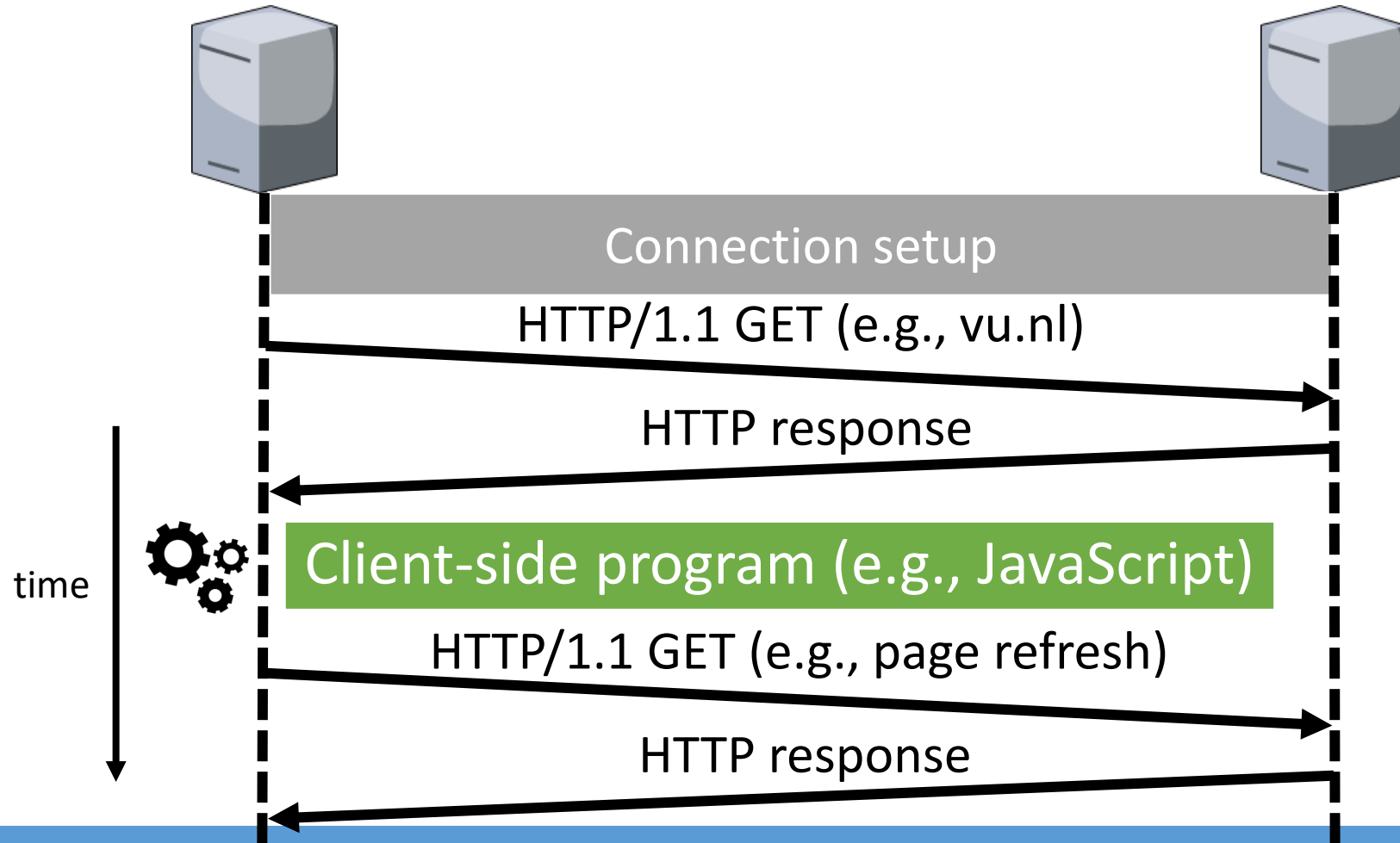
# External resources



# Server-side programs



# Client-side programs



# Modern webpages

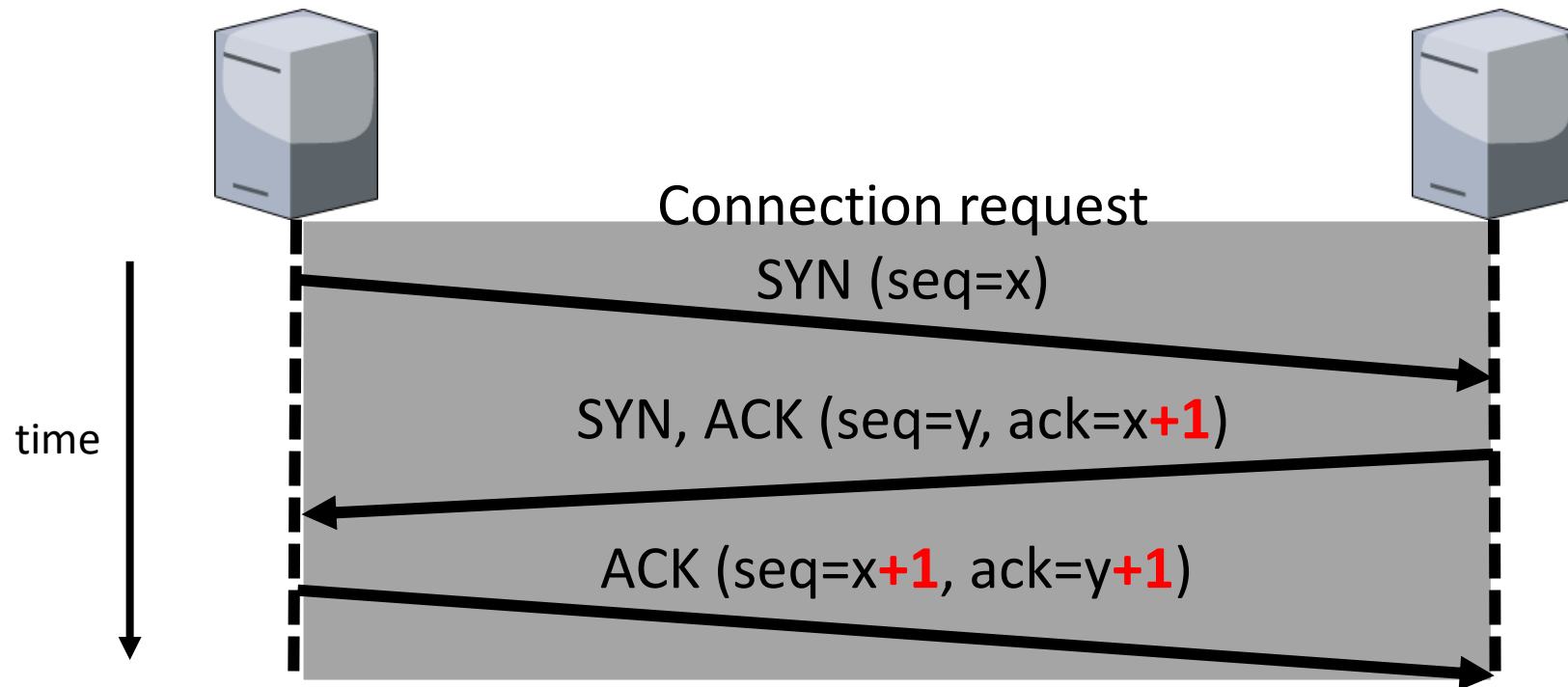
## Many requests

<https://canvas.vu.nl/>

Name	Domain	Type	Transfer Size	

# Recap

## TCP Connection setup



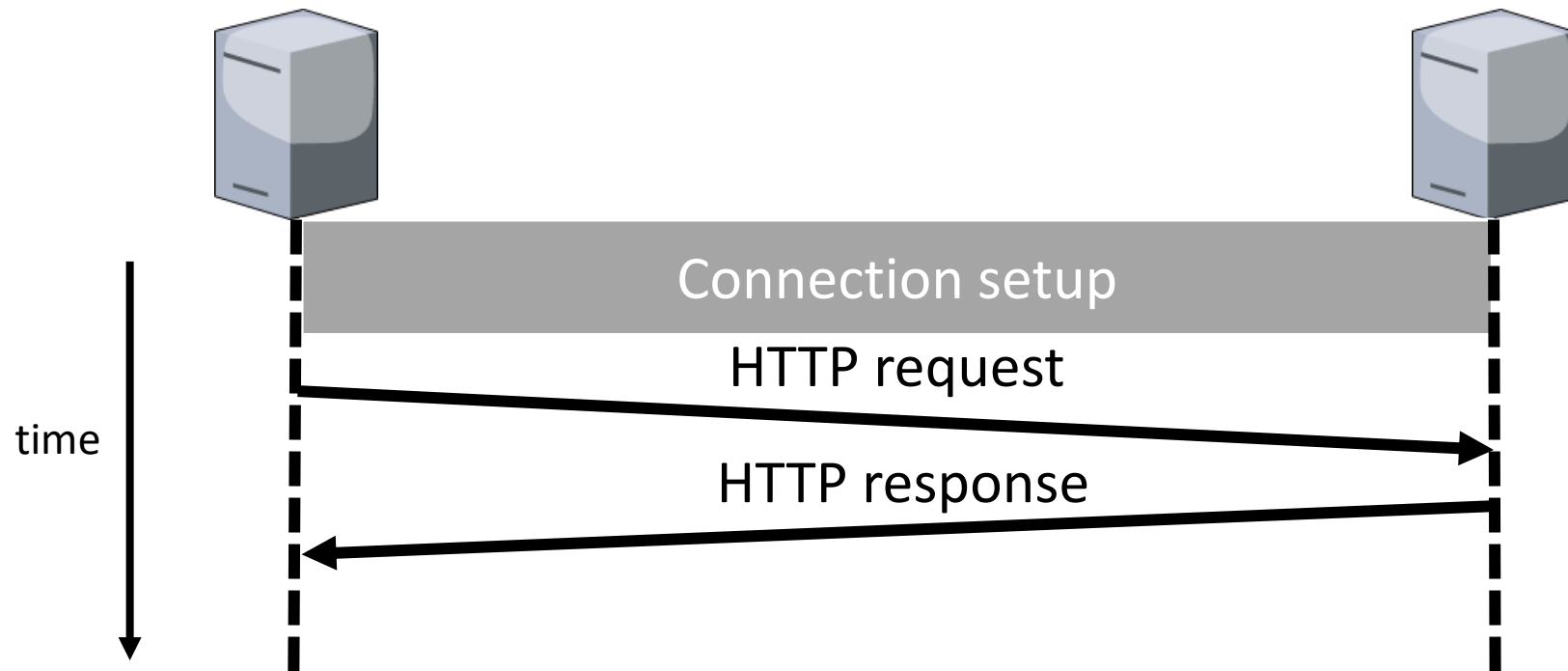
# Recap

## TCP Connection setup



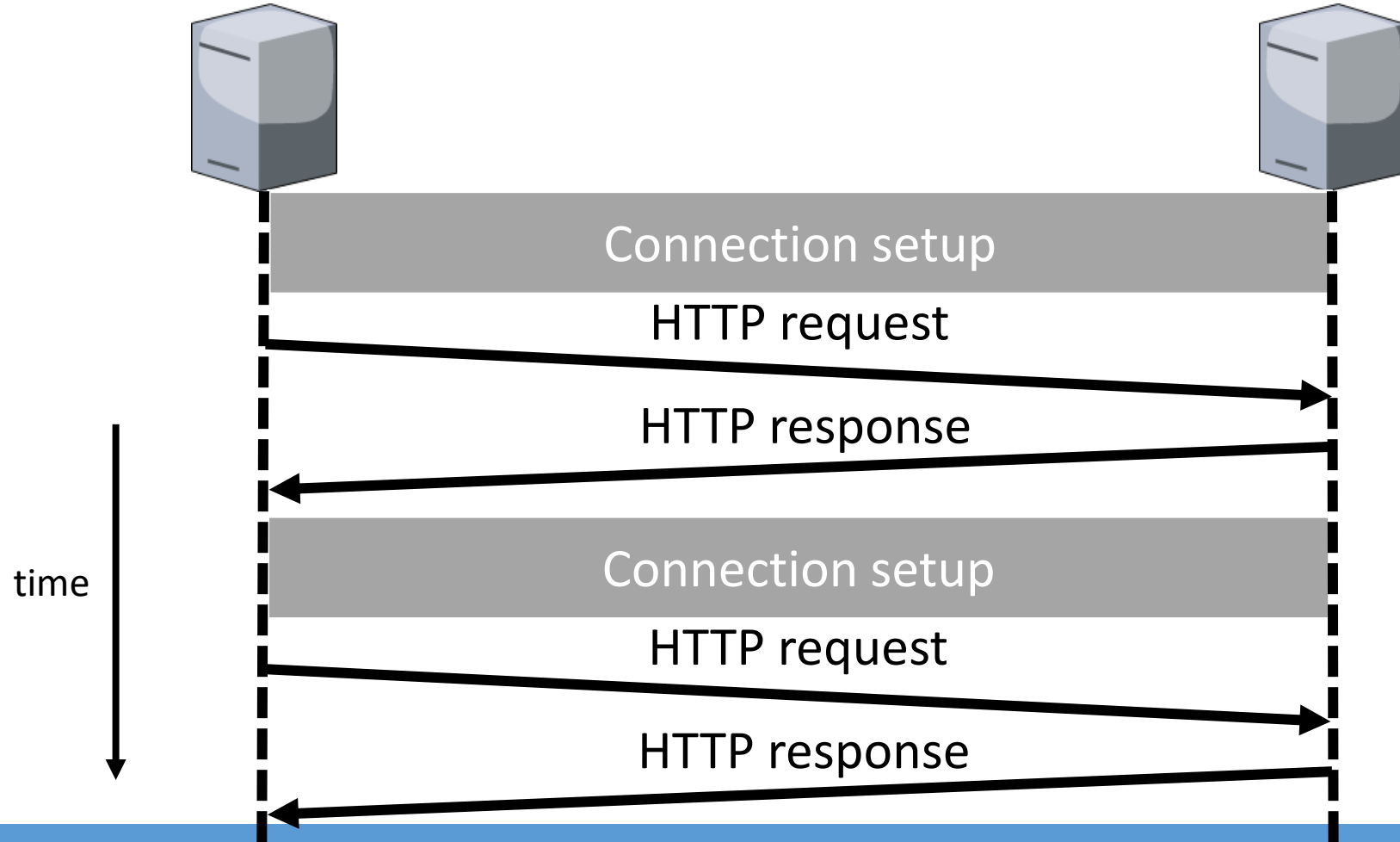
# HTTP

## Sequential requests



# HTTP

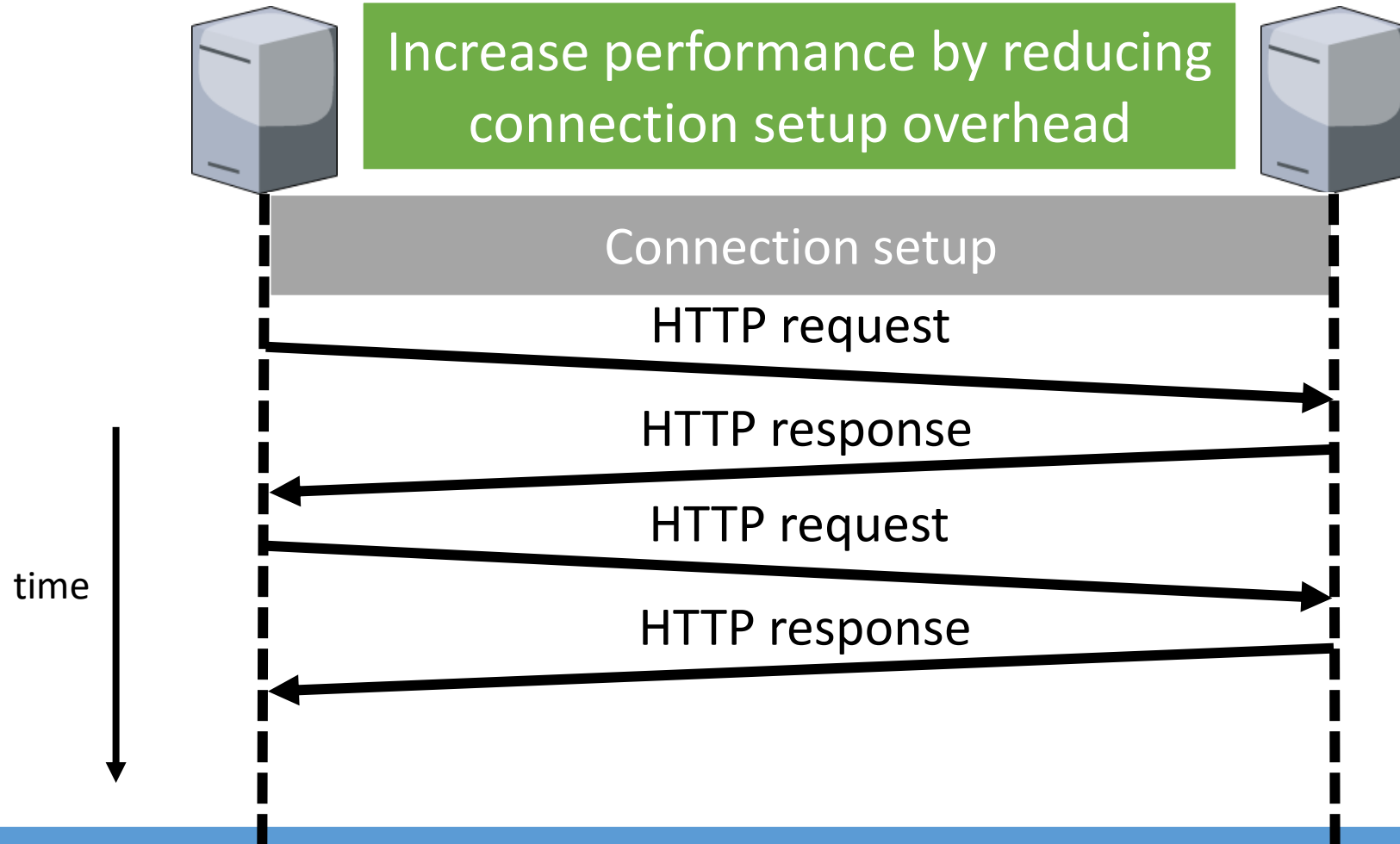
## Sequential requests



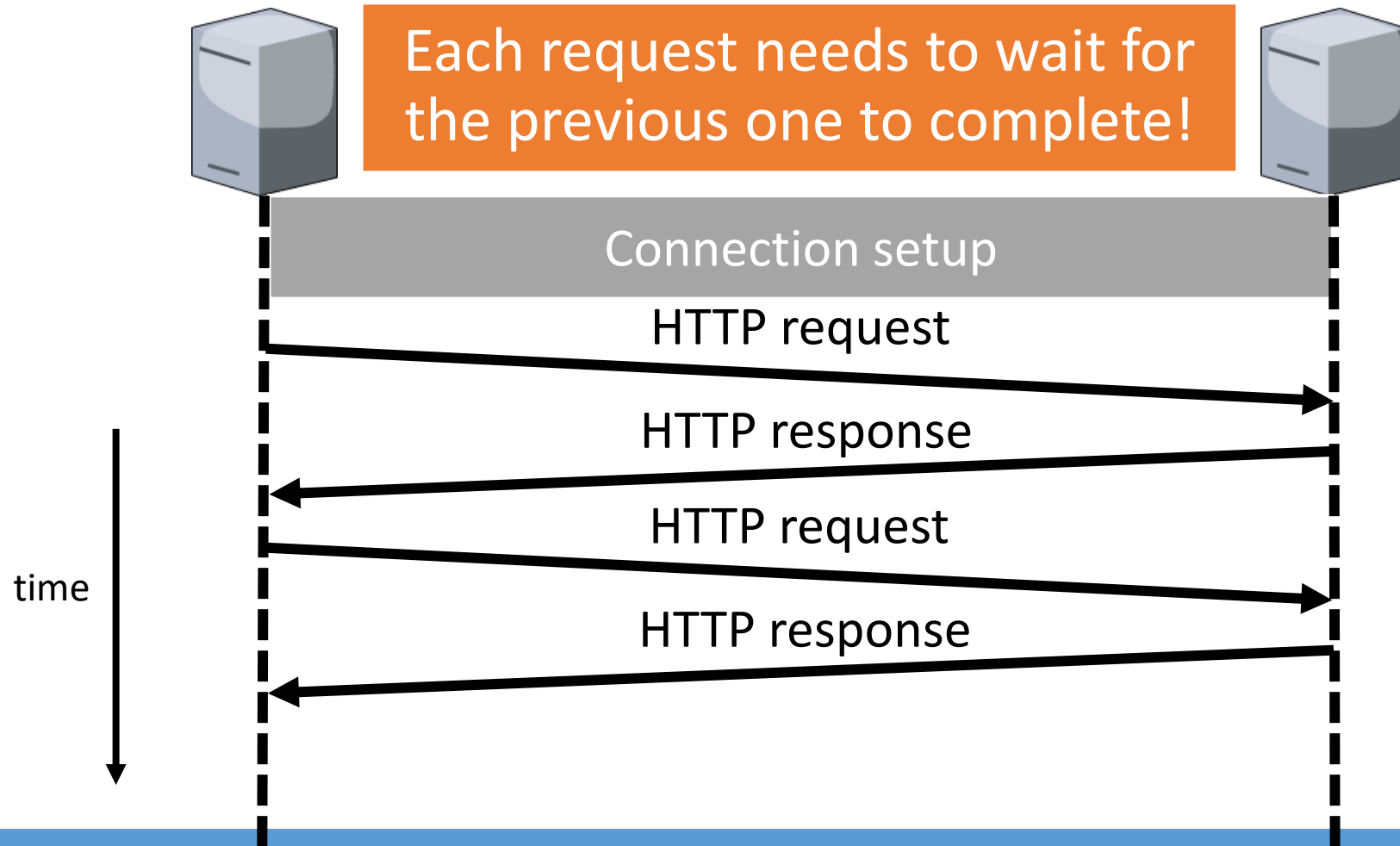
# HTTP

## Persistent connection

*Persistent connections* allow browsers to issue multiple requests over the same TCP connection

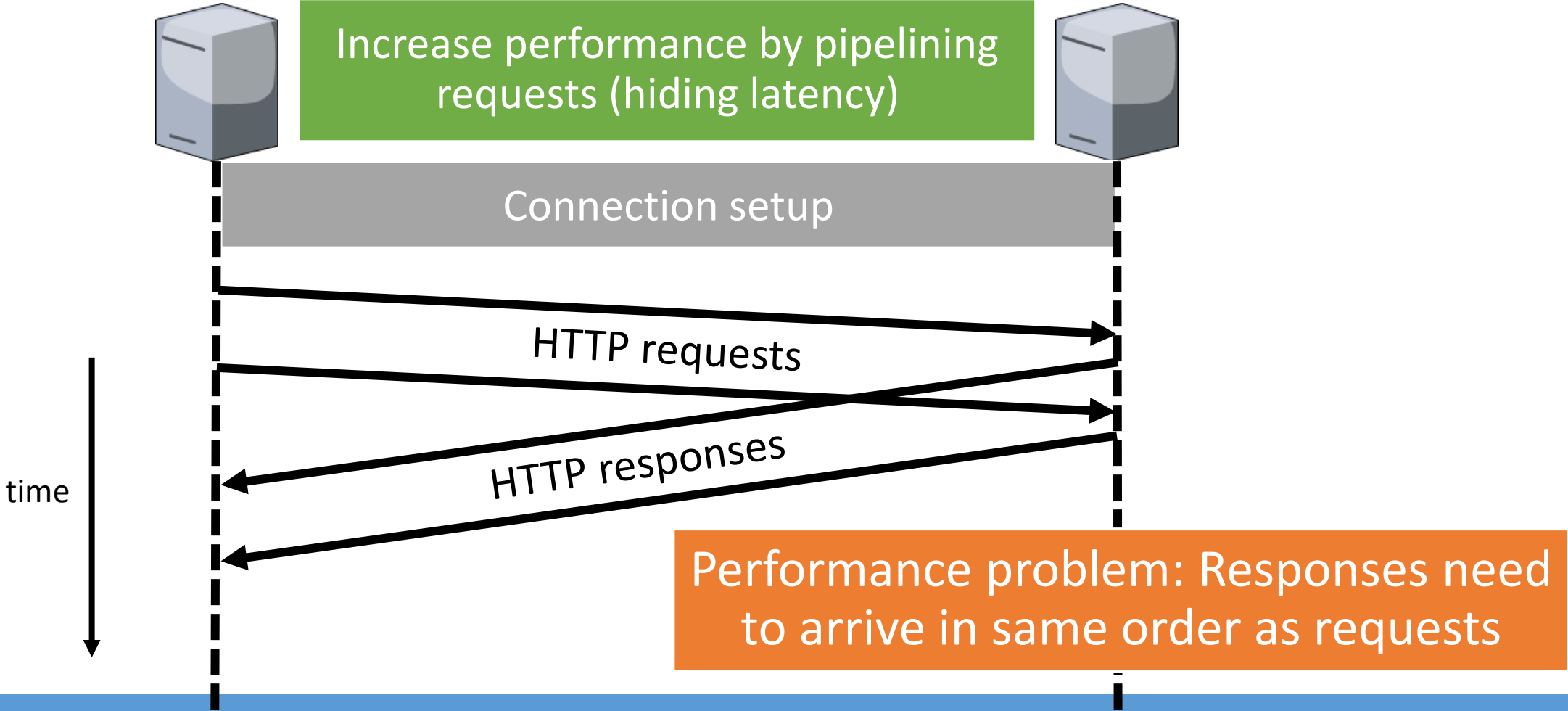


# HTTP Performance Problem Head of Line Blocking (HOL)



Reduces Head of Line Blocking!

# HTTP1.1 Pipelined requests



# HTTP/2

1. Binary instead of plaintext.



Easier for machines to parse

More difficult for humans to read

Q: Why would it be easier for machines?

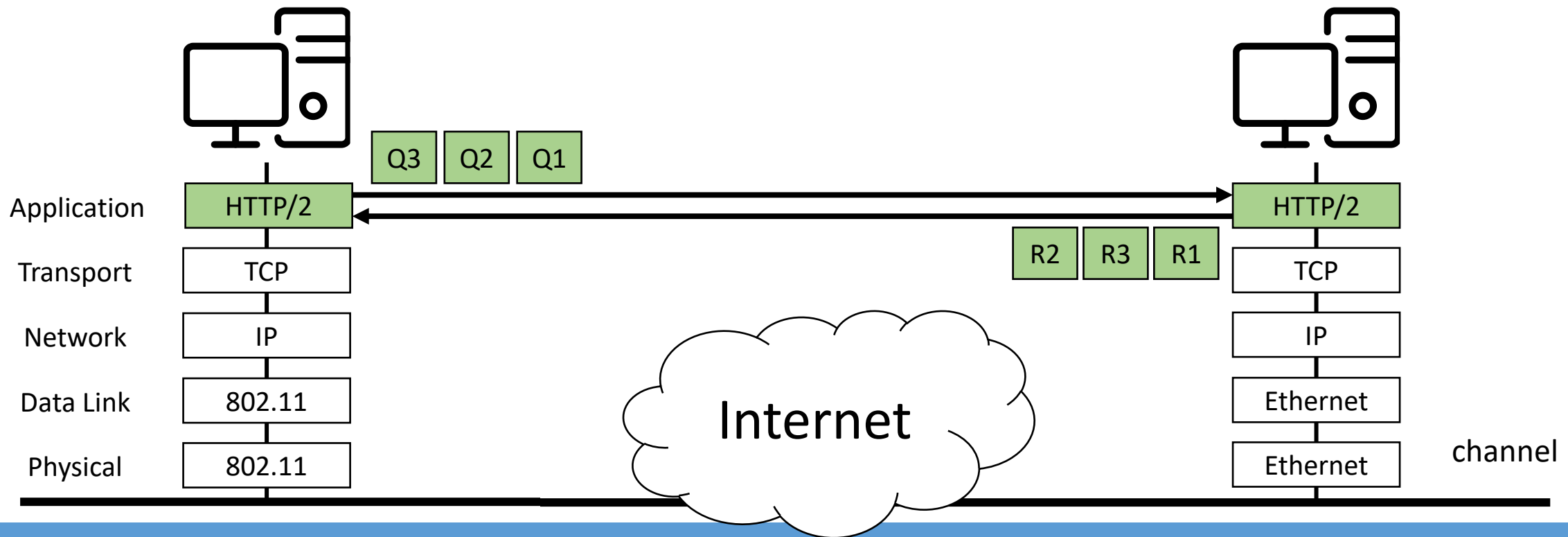
2. Multiplexed streams over a single TCP connection.

Supports out-of-order responses!

3. Server push allows the server to send resources before the client asks for it explicitly.

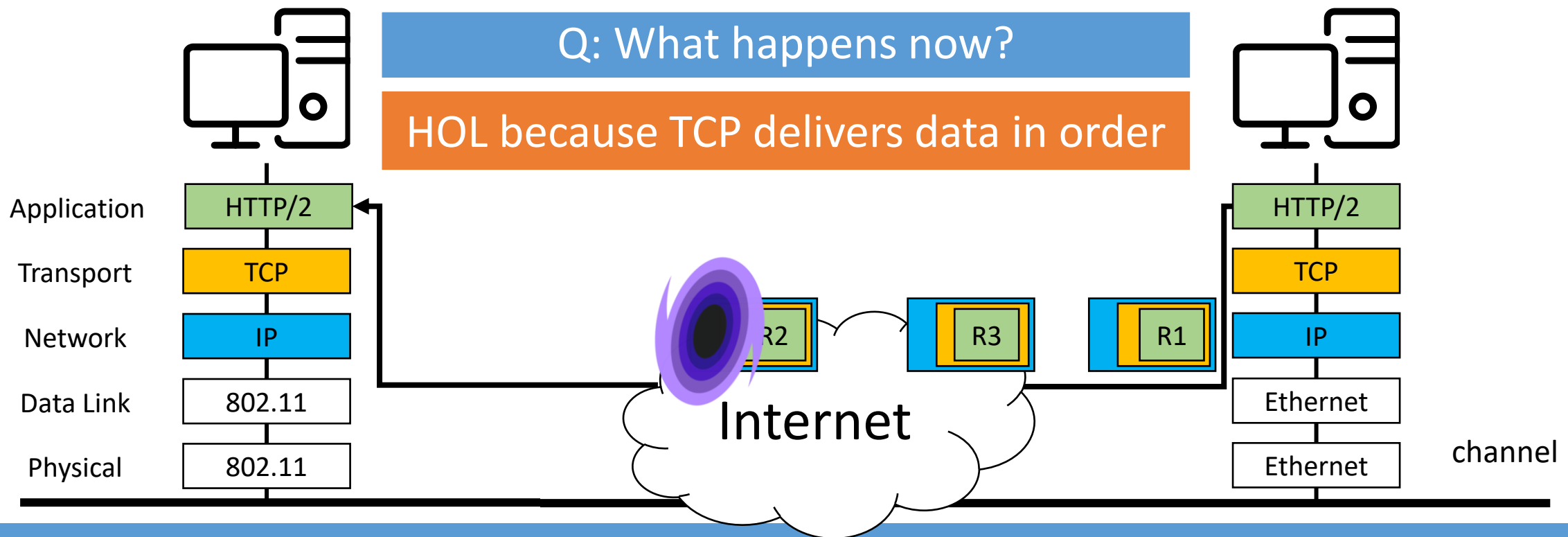
# Head-of-Line Blocking in HTTP/2

Despite *pipelining* (HTTP1.1) and *out-of-order responses* (HTTP/2), HTTP/2 performance still suffers from a type of Head of Line blocking



# Head-of-Line Blocking in HTTP/2

Despite *pipelining* (HTTP1.1) and *out-of-order responses* (HTTP/2), HTTP/2 performance still suffers from a type of Head of Line blocking

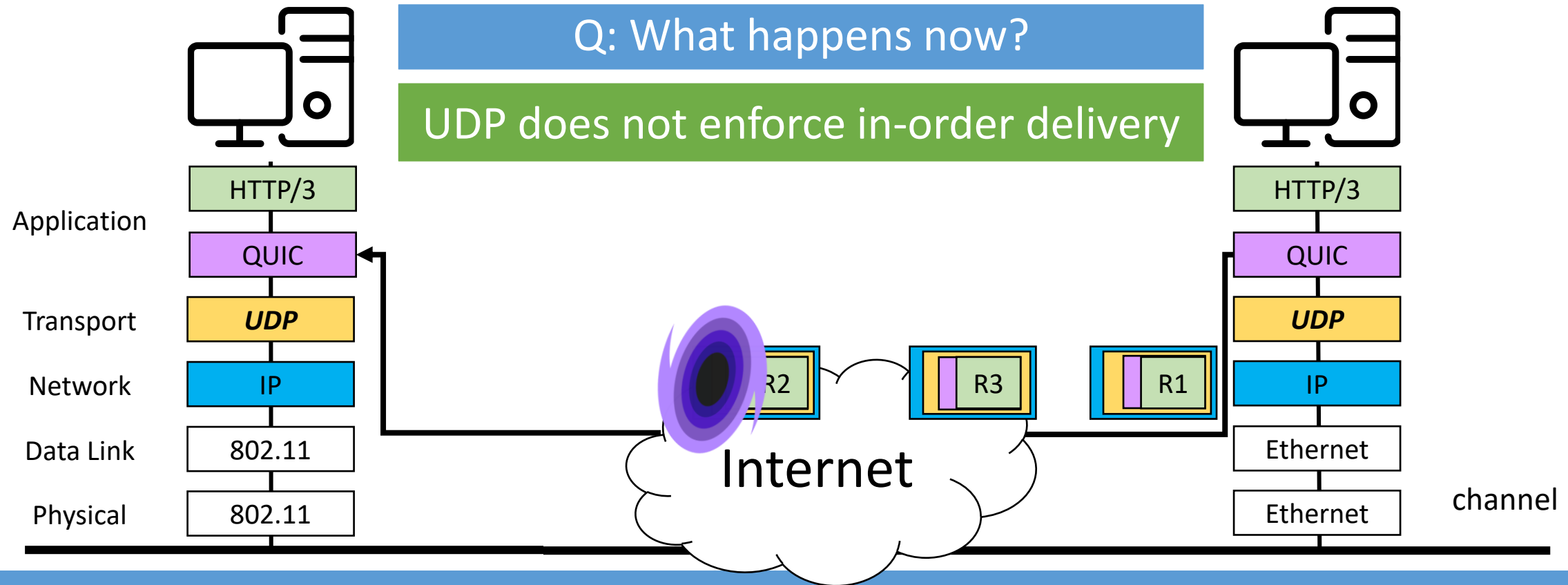


# HTTP/3 (HTTP + *QUIC*)

HTTP/3 uses the *QUIC* protocol

QUIC performs multiplexing, uses UDP

Each HTTP request can use a separate stream; within a stream, data is delivered in order; across streams no such guarantee is made



# WebSockets

Application layer protocol

Q: Can the application layer contain protocols?

A socket-like interface on the application layer.

Full-duplex connection between server and client.

Q: Can you think of a use-case?

Increasingly complex 'apps' on the Web that need to send data continuously.

Examples:

1. `irc-ws.chat.twitch.tv`

 <code>irc-ws.chat.twitch.tv</code>	<code>other</code>	<code>1.10 MB</code>
--	--------------------	----------------------

2. `ws.todoist.com`

# WebSockets

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A socket-like interface on the application layer.  
Full-duplex connection between server and client.

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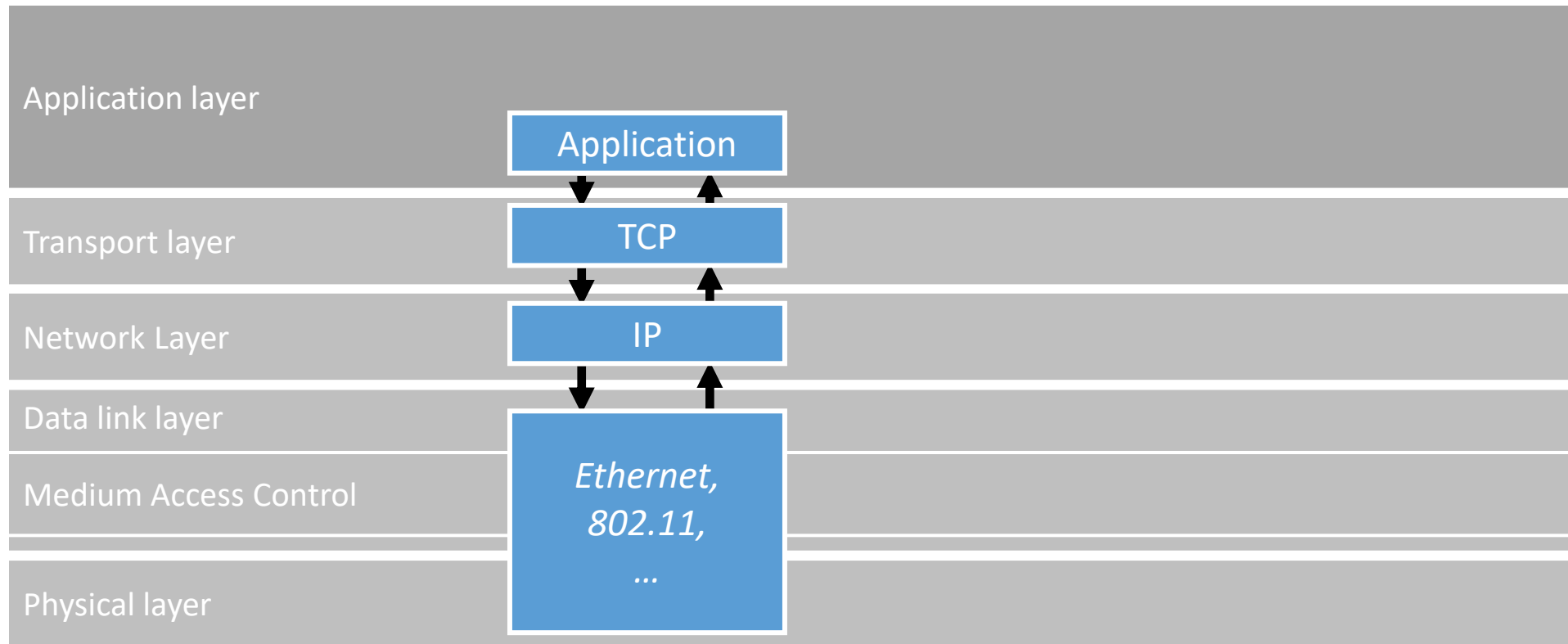
1. `irc-ws.chat.twitch.tv`

 irc-ws.chat.twitch.tv	other	1.10 MB
---	-------	---------

2. `ws.todoist.com`

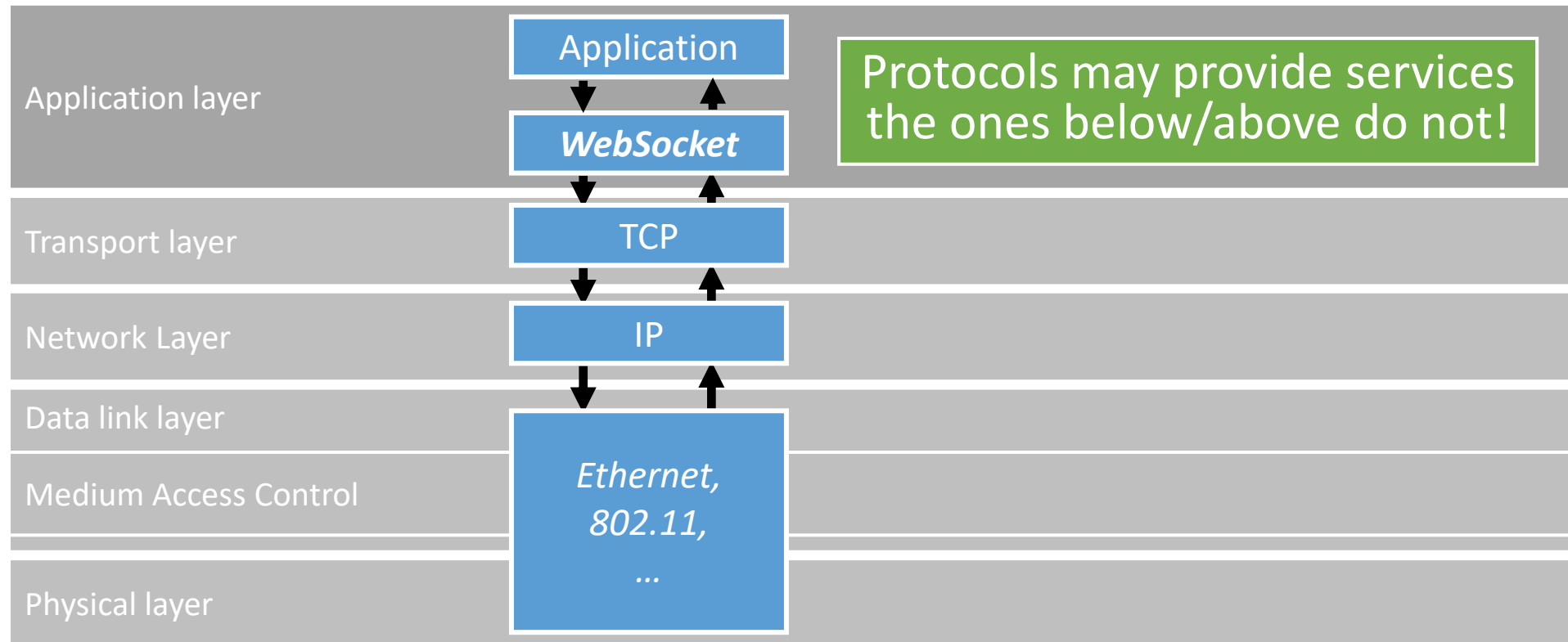
'ws' stands for  
WebSocket

# Stacking Application layer protocols

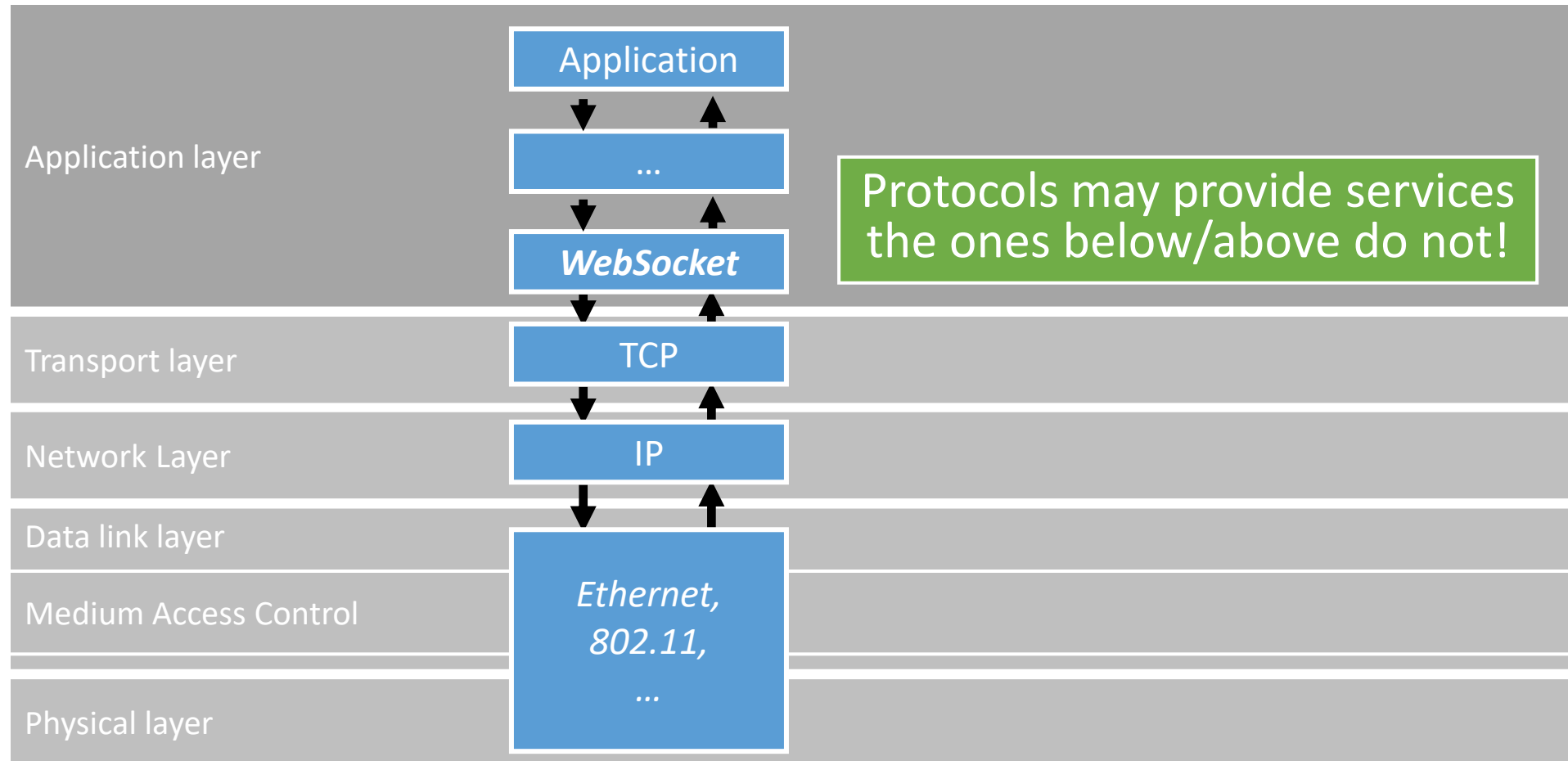


# Stacking Application layer protocols

Application layer can continue stacking protocols



# Stacking Application layer protocols



# Starting a WebSocket over HTTP

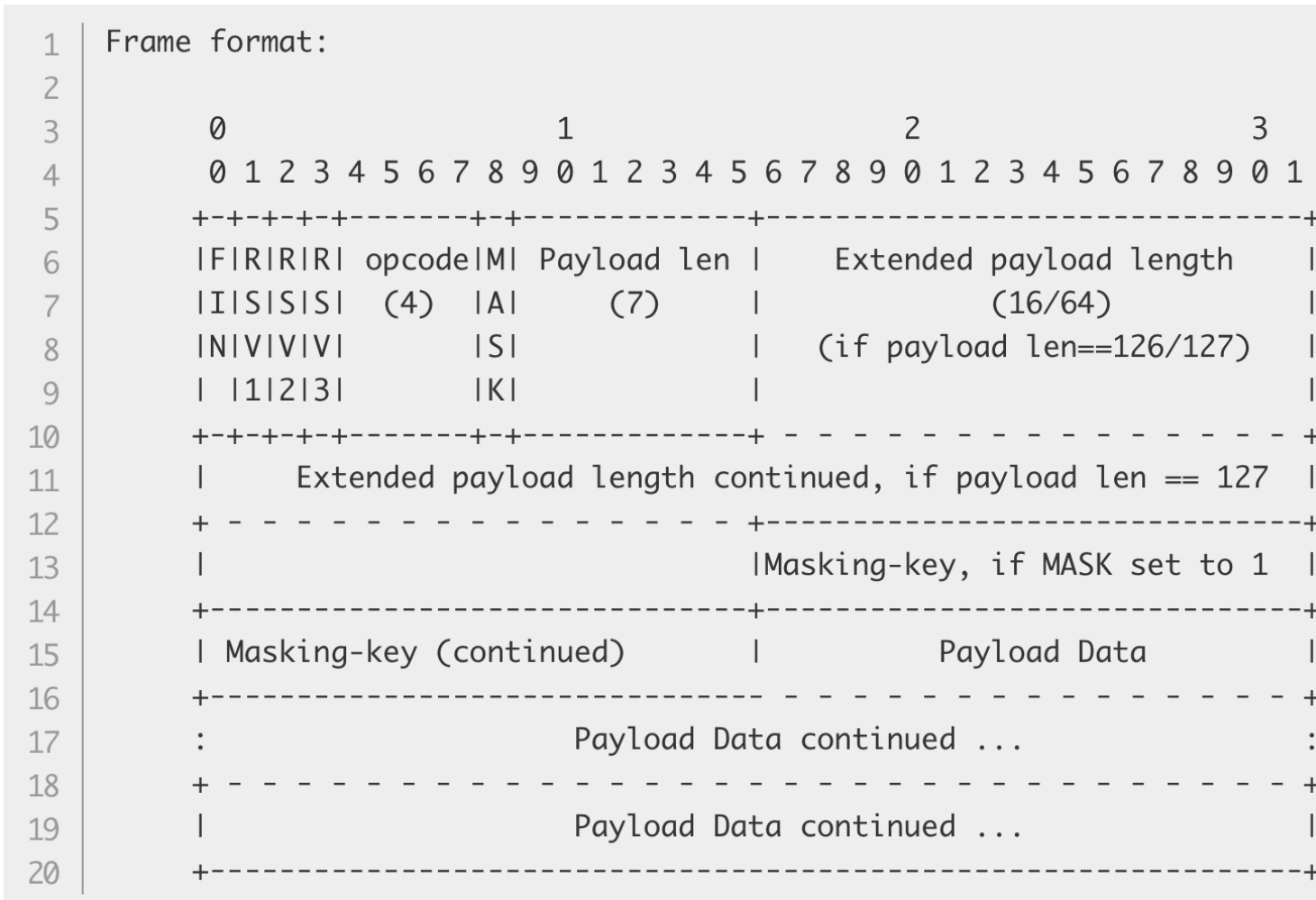
```
GET /chat HTTP/1.1
Host: example.com:80
Upgrade: websocket
Connection: Upgrade
Sec-WebSocket-Key: dGhlIHNhbXBsZSBub25jZQ==
Sec-WebSocket-Version: 13
```

Client requests to switch  
to WebSocket protocol

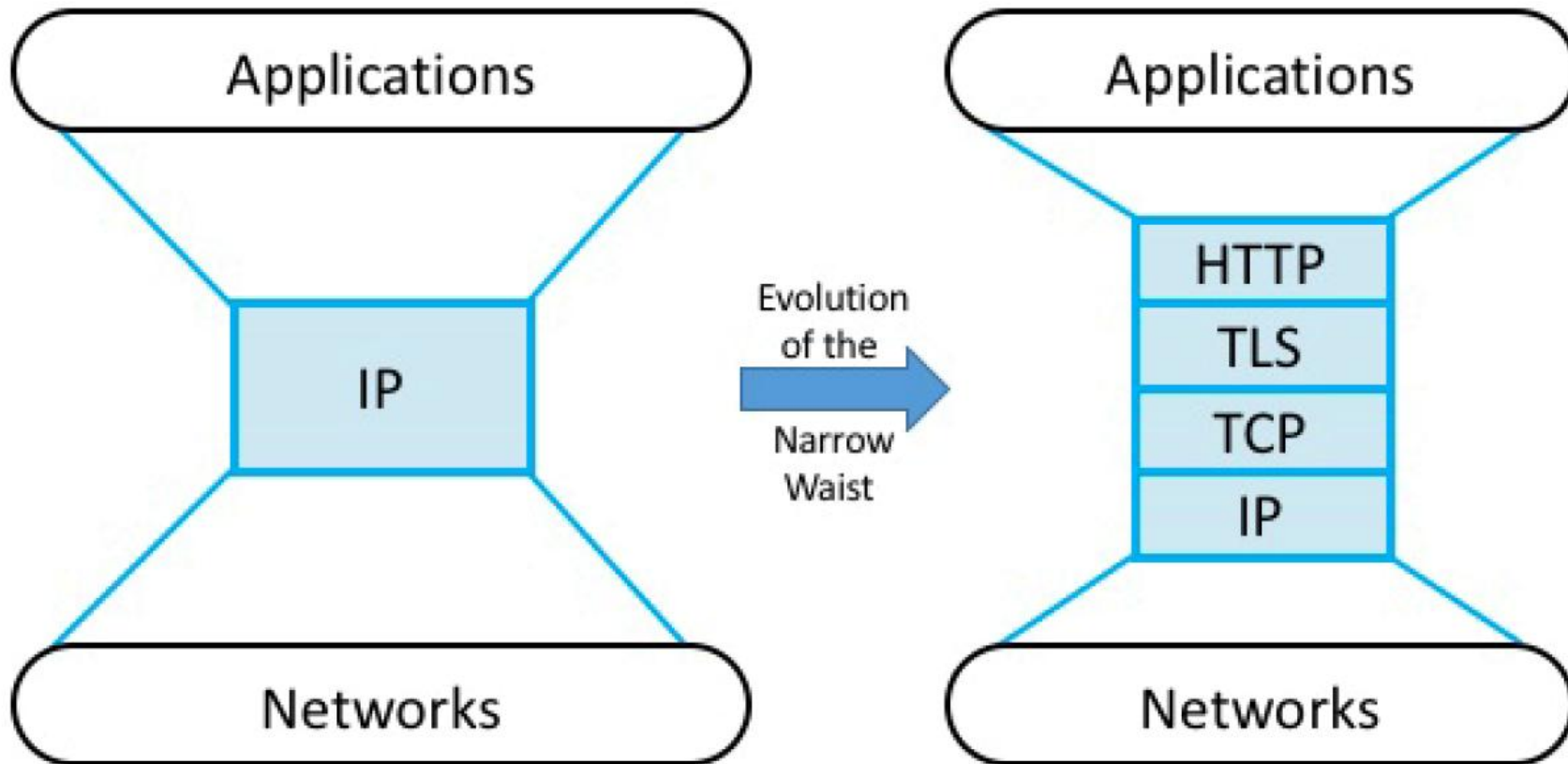
```
HTTP/1.1 101 Switching Protocols
Upgrade: websocket
Connection: Upgrade
Sec-WebSocket-Accept:
s3pPLMBiTxaQ9kYGzzhZRbK+x0o=
```

Reply from server if it accepts

# WebSocket frame format



# HTTP is the new “narrow waist”



E.g., REST APIs

Method	Description
GET	Read a Web page
HEAD	Read a Web page's header
POST	Append to a Web page
PUT	Store a Web page

Q: Advantages over using TCP directly?

Answers include:

Provides set of methods

Provides security

Provides *naming*

# Application Layer Topics

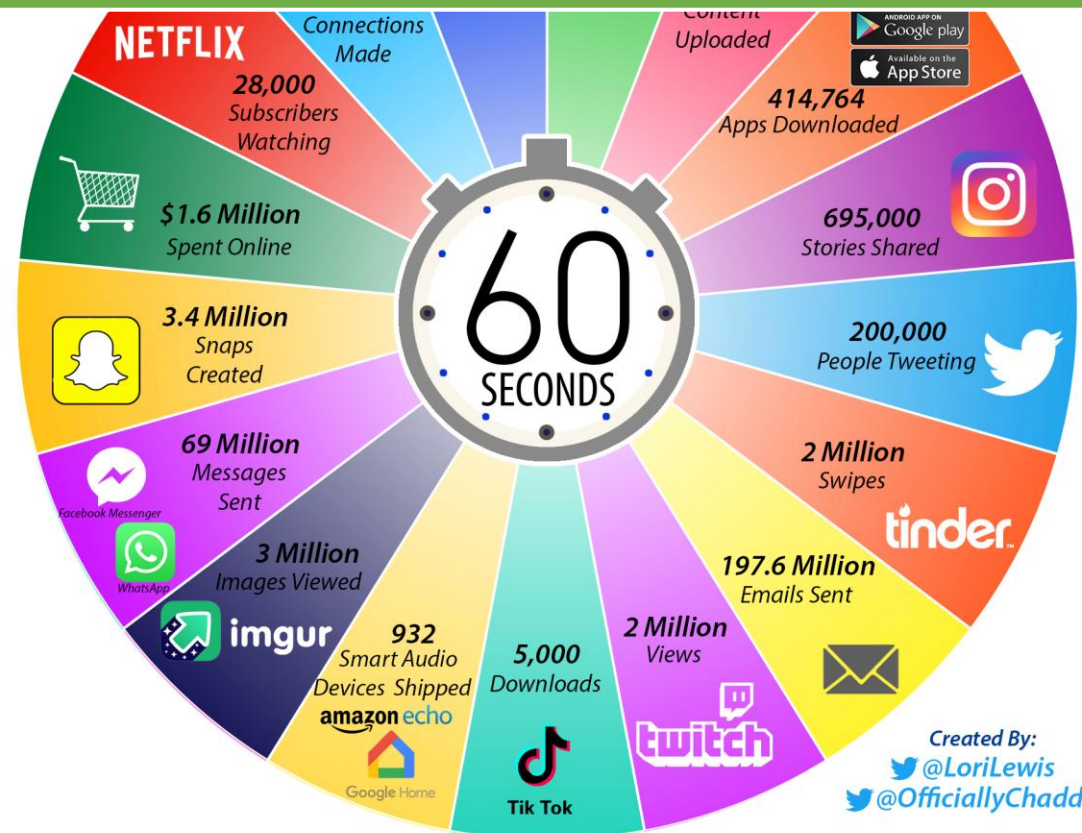
1. Domain Name System (DNS)
2. Email
3. Web (HTTP, QUIC, WebSocket)
- 4. Multimedia applications**

# 2021 *This Is What Happens In An Internet Minute*

## Video dominates

Video constitutes around 70 percent of all global mobile network traffic in 2022

- 28,000 people watching Netflix
- 500 hours of content uploaded to YouTube
- 2 million Twitch views
- 3.4 million Snaps created



# Streaming Video Requires Compression

1024 height x 2048 width = 2M pixels

1 pixel = 1 byte

30 frames per second → 60 MB/s = 480 Mbps

Without compression, only possible over wired fiber-optic channels

Compression reduced bandwidth requirement by an order of magnitude

# Internet connection speed recommendations

To watch TV shows and movies on Netflix, we recommended having a stable internet connection with a download speed shown below in megabits per second (Mbps).

Video quality	Resolution	Recommended speed
High definition (HD)	720p	3 Mbps or higher
Full high definition (FHD)	1080p	5 Mbps or higher
Ultra high definition (UHD)	4K	15 Mbps or higher

Large compression rates  $> \times 10$ .

# Digital audio compression

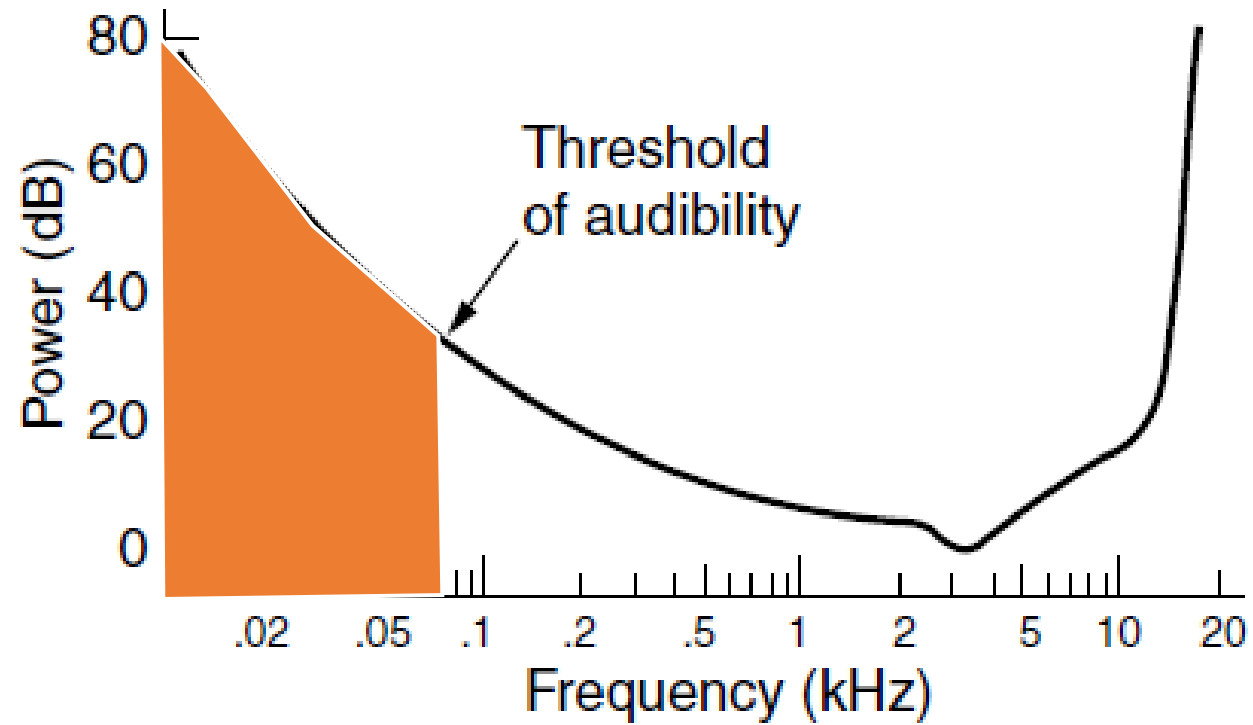
Audio typically compressed before sending.

***Lossy compression*** achieves higher compression rates than ***lossless compression***, but ***loses data***.

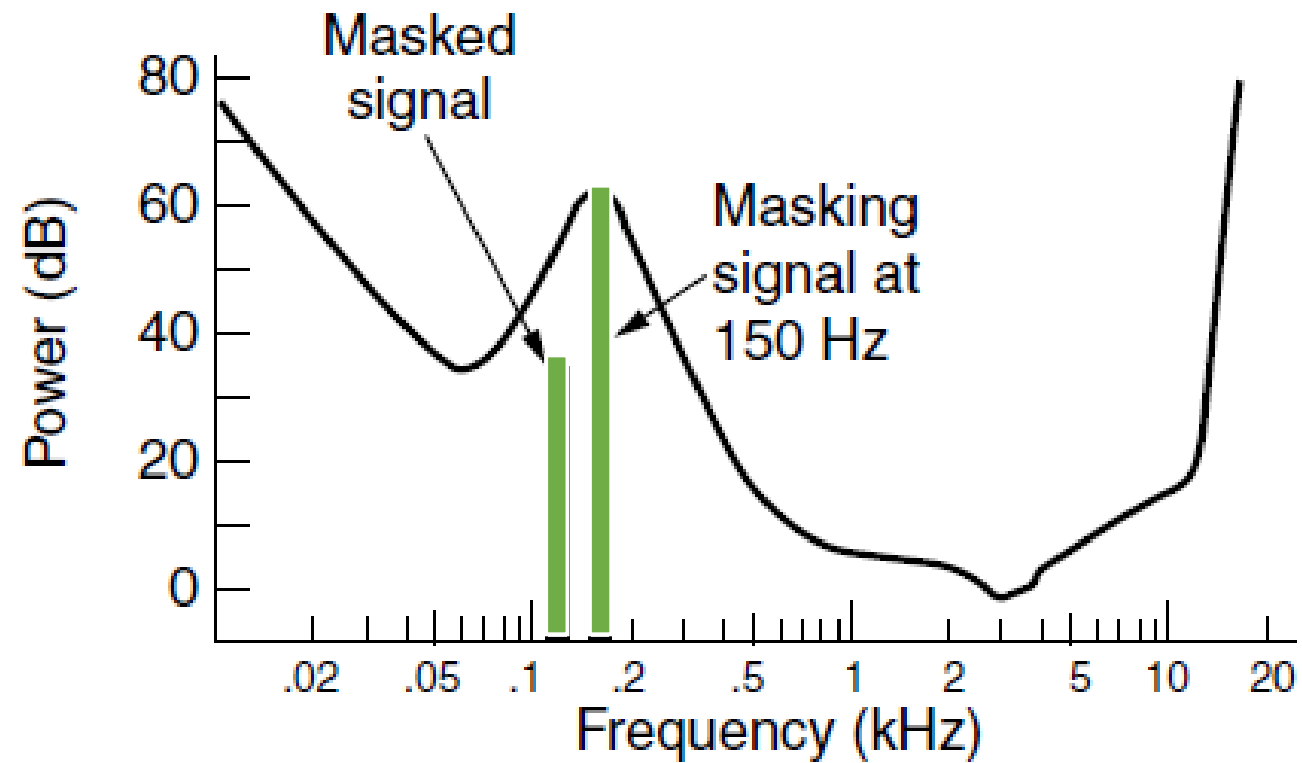
Q: Why is lossy compression acceptable?

Lossy encoders based on how humans perceive sound.

# Human hearing frequency range



# Human hearing masked signals



# Digital video

## JPEG compression

Changes  $RGB$  to  $YC_bC_r$ .

$Y$  is luminance.

$C_bC_r$  are chrominances.

Q: Why change to this format?

Eyes are **less** sensitive to chrominance than to luminance.

JPEG reduces size of  $C_b$  and  $C_r$ .

Total compression rate  $\times 2$ .

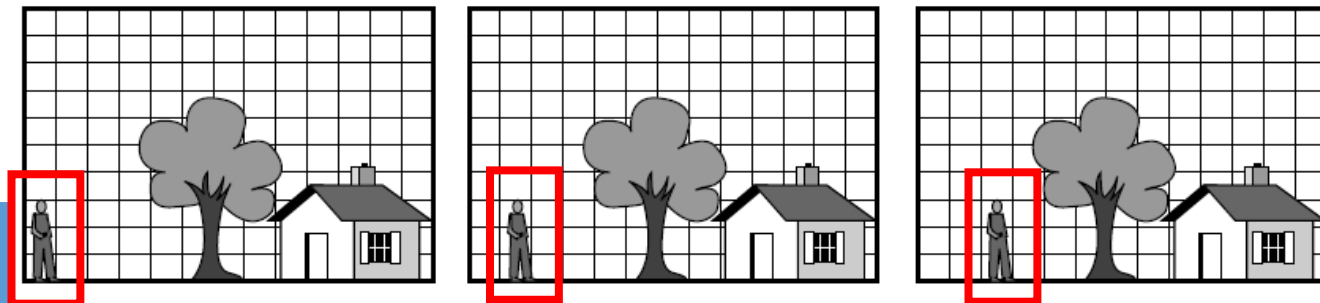
Large compression rates  $> \times 50$ .

# Digital video

Q: What is the use of *bidirectional* frames?

MPEG compresses over a sequence of frames, further using motion tracking to remove temporal redundancy

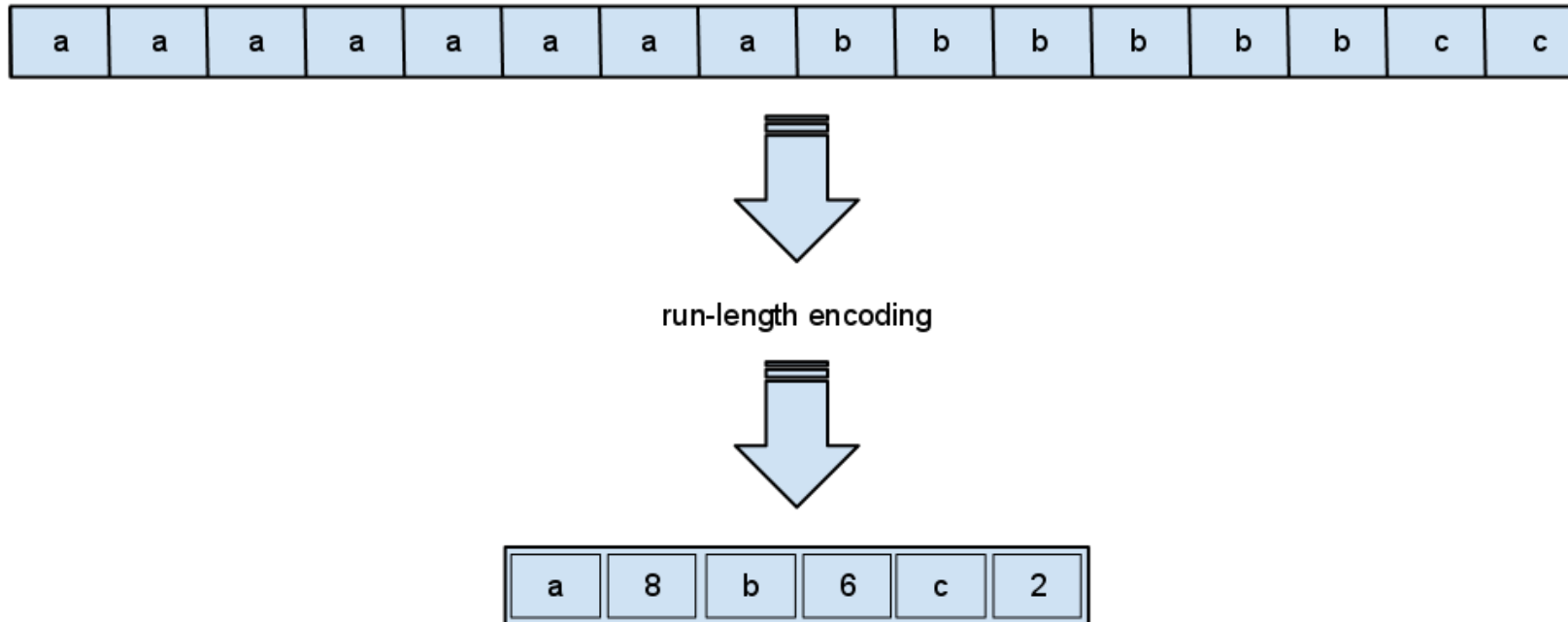
1. I (Intra-coded) frames are self-contained
2. P (Predictive) Looks for comparable *macro blocks* in previous frames. How long to search is up to the implementation.
3. B (Bidirectional) frames may base prediction on previous frames and *future* frames.



# Run-Length Encoding

Part of JPEG Compression

A lossless compression technique.



# Huffman Encoding

Prefix code: no code word is prefix of other code word

Q: Why is this useful?

String

“application layer”

61 70 70 6c 69 63 61 74 69 6f 6e 6c 61 79 65 72  
(128 bits)

ASCII

Huffman Encoding

11 101 101 100 0111 0110 11 0101 0111 0100 0011 100 11 0010 0001 0000  
(54 bits)

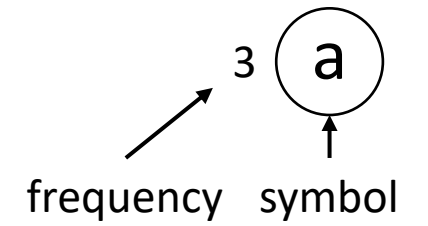
Less than half the original size!

$$\frac{54}{128} < 0.42$$

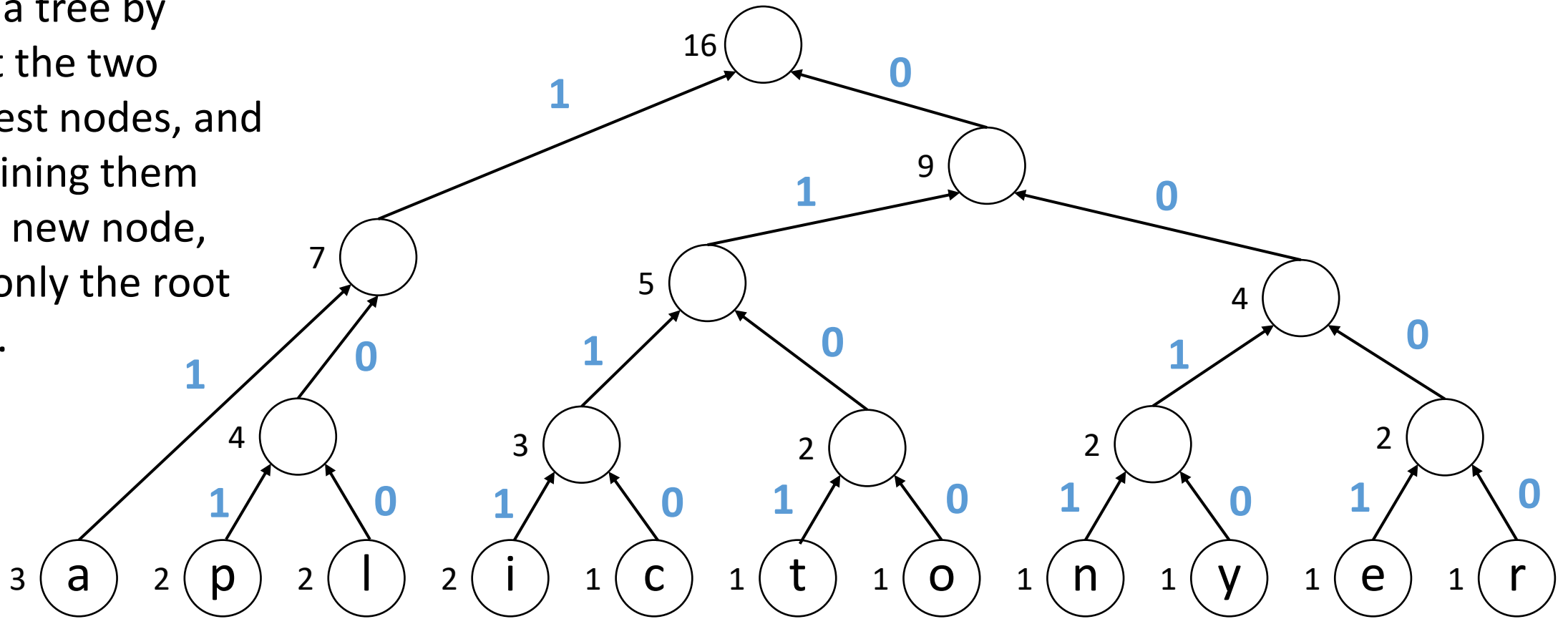
11 101 101 100 0111 0110 11 0101 0111 0100 0011 100 11 0010 0001 0000  
(54 bits) "application layer"

# Huffman Encoding

Part of JPEG Compression



Form a tree by select the two smallest nodes, and combining them into a new node, until only the root is left.



# Networking Challenges for Multimedia Applications

# Challenge 1

## Streaming stored media



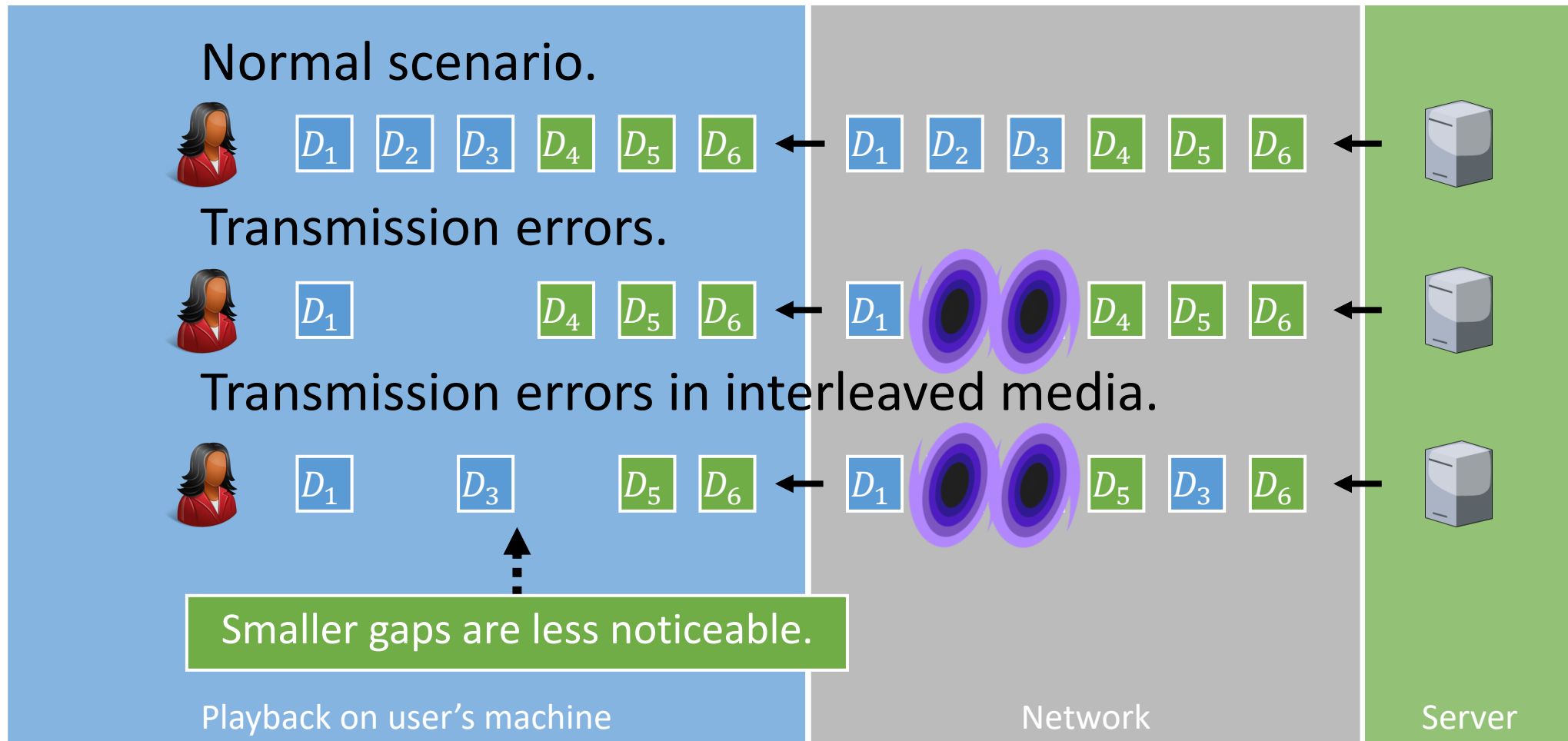
How to handle *transmission errors*?

1. Use reliable transport (e.g., TCP).
  - Increases jitter significantly.
2. Use *forward error correction* (error correction in the application layer).
  - Increases jitter, decoding complexity, and overhead.



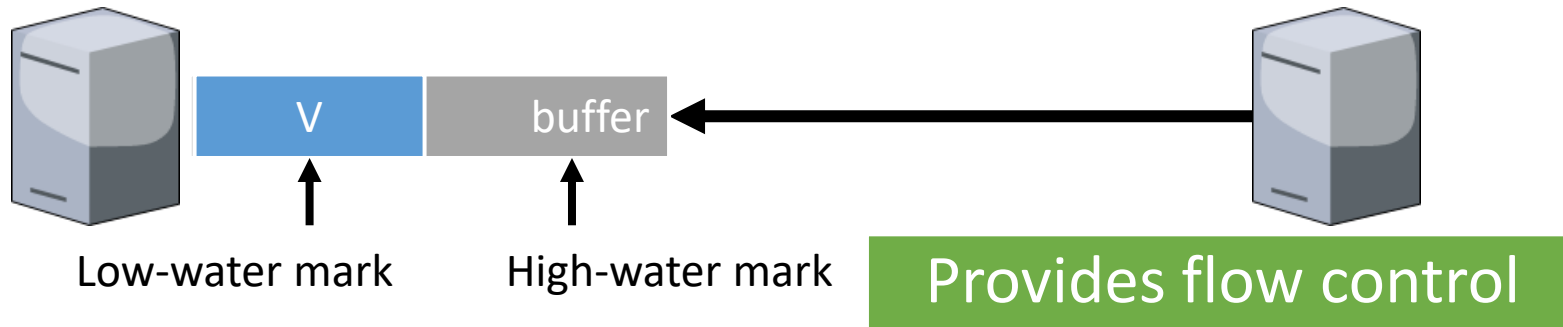
3. Interleave media
  - Slightly increases jitter and decoding complexity.

# Masking errors by interleaving media



# Challenge 1

## Streaming stored media



Low-water mark prevents ***stalls*** in playback.

High-water mark gives client time to prevent ***running out of buffer space***.



# Challenge 2

## Streaming live media

Streaming live media is similar to the stored case plus:

1. Can't stream faster than **live rate** to get ahead
  - Usually need larger buffer to absorb jitter
2. Often have many users viewing at the same time
  - UDP with multicast greatly improves efficiency. It is rarely available, so **many TCP connections are used.**



# Challenge 3

## Streaming interactive media

Real-time conferencing has two or more connected live media streams, e.g., voice over IP, Skype video call

Requires low jitter **and** low latency.

1. Benefits from network support (Quality of Service).
2. Large bandwidth (no congestion).

Difficult to provide across long distances/multiple networks

# Take-Home Message

- Many responsibilities and pseudo layers hidden in Application Layer
  - From OSI: Presentation, Session. Others: WebSocket, RTP, etc.
- Important behind-the-Scenes applications exist (e.g., DNS)
- Traditional “killer apps” for the Internet:
  - Email
  - The Web
- HTTP is the new “narrow waist”
  - Improved over time (HTTP/2 [SPDY], HTTP/3 [QUIC])
- Today’s Internet is increasingly used for multimedia applications
  - Provide new challenges (high bandwidth, low latency, low jitter)